

# Public Document Pack



4 June 2019

To: Members of the Public Accountability Board

This matter is being dealt with by:



Dear Colleague

## **Public Accountability Board – Supplemental Agenda Pack**

Please find enclosed a Supplemental Agenda Pack for the Public Accountability Board on **Monday 10th June 2019 at 2.00 pm** at Office of the Police and Crime Commissioner, 5 Carbrook Hall Road, Carbrook, Sheffield, S9 2EH.

Yours sincerely



Erika Redfearn  
Head of Governance  
Office of the Police and Crime Commissioner

Enc.



**PUBLIC ACCOUNTABILITY BOARD**

**MONDAY 10TH JUNE 2019, 2.00 PM**

**OFFICE OF THE POLICE AND CRIME COMMISSIONER**  
**5 CARBROOK HALL ROAD, CARBROOK, SHEFFIELD, S9 2EH**

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**PUBLIC ACCOUNTABILITY BOARD**

June 2019

**SOUTH YORKSHIRE POLICE REPORT**

**ROTHERHAM DISTRICT OPERATIONAL DELIVERY UPDATE**

**Chief Officer Lead:**

Deputy Chief Constable Mark Roberts

**Report Author:**

Chief Superintendent Una Jennings  
Rotherham District Commander

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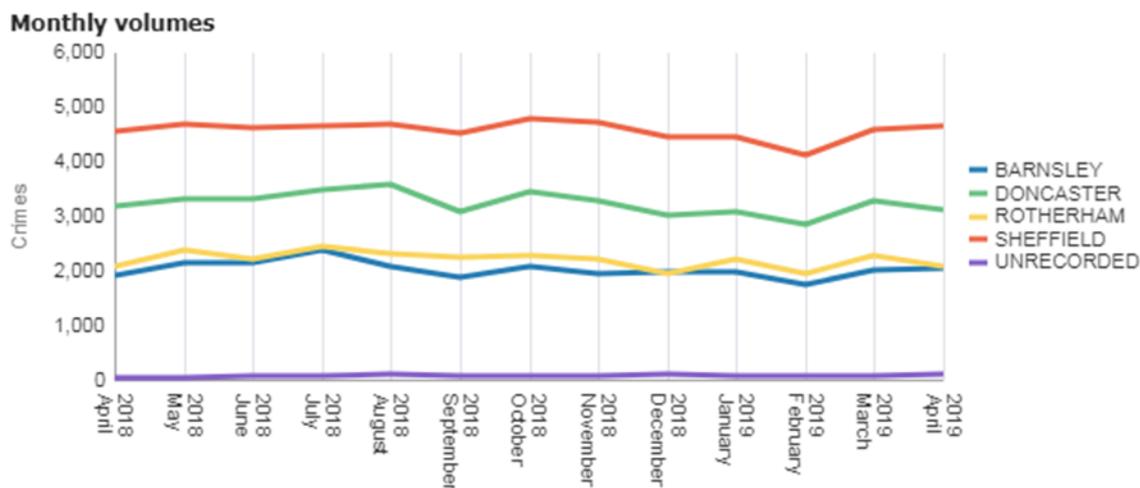
## **1.0 Executive Summary**

- 1.1** In May 2019 Rotherham District was delighted to welcome, newly appointed Chief Superintendent Una Jennings as District Commander. Chief Superintendent Jennings brings significant policing experience from both Sheffield (more recently) and Northern Ireland before that.
- 1.2** Going forward the refreshed Command Team has clear focus on three key areas of policing: reducing the time taken to respond to calls for service, improving victim satisfaction and ensuring victims of domestic abuse receive a consistently high level of service. While these are Rotherham's priorities, officers and staff remain focussed on the wider policing requirements that remain important, as evidenced later in this report.
- 1.3** Specialist teams/investigators were returned to District in May 2018, with local accountability and leadership. This has enhanced the ability of Rotherham to embrace neighbourhood policing and work in partnership. Rotherham CID and PVP departments have dealt with/supported some very serious and complex investigations in the early part of this year, and the revised model has allowed more effective investigations to take place, while also managing daily demand.
- 1.4** Reducing crime and anti-social behaviour (ASB) and protecting the most vulnerable in our communities can only be done in partnership, and the District has forged successful relationships built on this principle. All neighbourhood-policing teams are now co located with Rotherham Metropolitan Borough Council (RMBC), across Central, North and South Neighbourhoods. A Safer Neighbourhood Service (SNS) based at Riverside House, Rotherham invites wider partnership working with both statutory and voluntary services. There has been real sustained success around demand reduction based on effective partnership problem solving
- 1.4** Community cohesion and integration, remains a real focus for the District. Set against a backdrop of international atrocities (e.g. Sri Lanka and New Zealand), national events such as Brexit and (more locally) the National Crime Agency (NCA) investigation (Operation Stovewood). Rotherham and its partners are working hard to support cohesion/integration, with some excellent examples of success. Through continuous improvement in service behaviour, service delivery and engagement, Rotherham expects trust and confidence measures to increase in the months to follow.

## 2.0 Crime

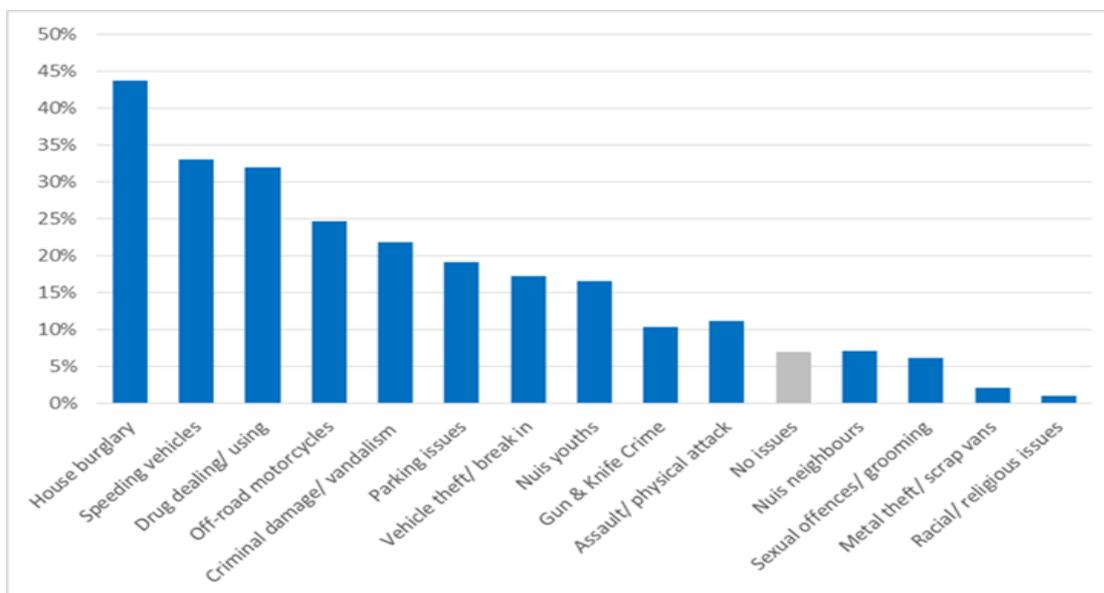
2.1.1 Rotherham accounts for 19% of force demand, and it can be seen that recorded crime has remained stable over the previous 12 months.

2.1.2 Figure 1- 12 month District Comparison- Crime volumes



2.1.3 Rotherham Residents are clear that tackling residential burglary is what matters most to them, and there has been significant work undertaken to reduce offences, and target offenders.

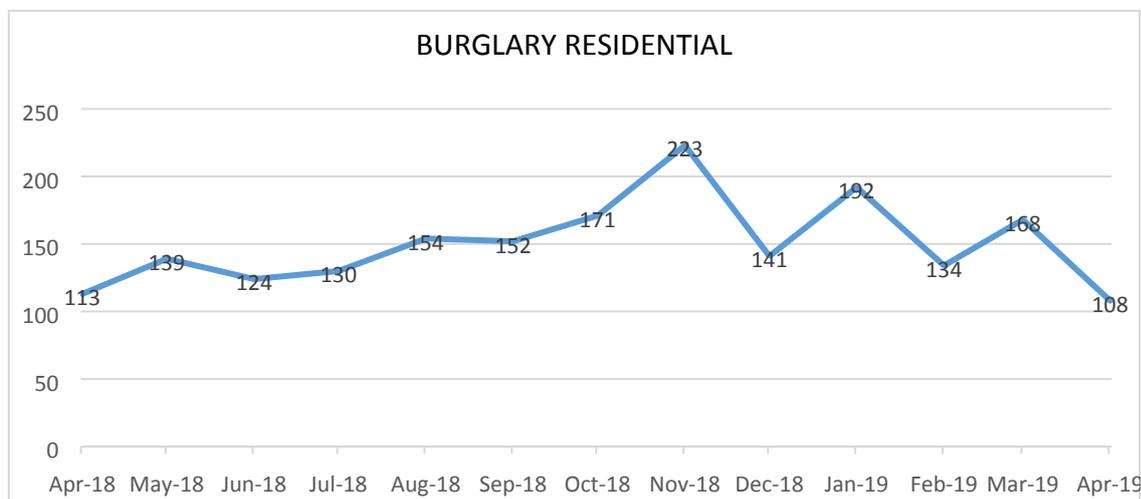
2.1.4 Figure 2- Rotherham Local Priorities



2.1.5 Since November 2018, we have seen offences reduce from 233 per month to 108 in April 2019. Much of this reduction can be attributed to responding quickly, targeting the right people and ensuring forensic hits against burglary suspects are actioned immediately.

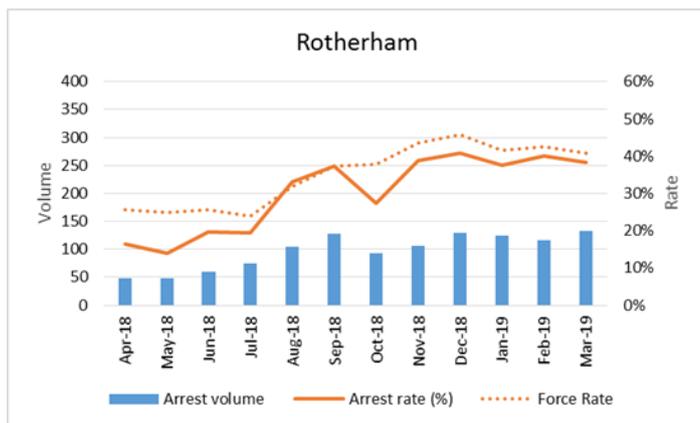
**2.1.6** Some of the increase below (Fig 3) can also be attributed to offending in Swinton, historically a place where several prolific offenders reside and are known within the community. These offenders are known to the police, have been targeted and many of which, are currently serving custodial sentences e.g. offences have dropped from 25 (February) and 32 (March) to a low of 2 (April). Operation Shield is now being rolled out in Swinton, to build on recent success and ensure sustained reductions. The operation will involve 800 houses in the area receiving crime prevention advice, security marking and high visibility policing from local neighbourhood policing teams. Further reassurance can be given, as victim satisfaction levels across the District improve i.e. 91% in April 2019 compared to a rolling 12 months of 80% (2018/19).

**2.1.7** Figure 3- 12 month crime figures- Burglary Residential.



**2.1.8** Domestic abuse (DA) is a priority for South Yorkshire Police and Rotherham. The District is committed to protecting victims, targeting offenders and reducing the risk of becoming a repeat victim. Increasing arrest rates (Fig 4) and making better use of risk reduction opportunities such as Domestic Violence Protection Orders (DVPO's) will ensure the most vulnerable are more robustly protected within the community. Accepting arrest rates are improving, Rotherham recognises the need to go beyond 40% for arrests (National average). Work is ongoing to address this. It is, however, reassuring to see that DA victim satisfaction levels (18/19) in Rotherham (92%) remain consistently higher than the force average (82%)

**2.1.9** Figure 4- 12 month DA arrest rates and use of DVPO's- Rotherham.



ROTHERHAM	DVPNs	DVPOs	Breaches
2017-18	23	15	1
2018-19	58	49	12
Variation	35	34	11
% Change	152%	227%	1100%

**2.1.10** Child Sexual Exploitation (CSE), remains a focus with police and partners across the District, and is now considered alongside the broader risk of child criminal exploitation (CCE). The weekly partnership intelligence meeting, delivery groups and strategic governance groups have revised their terms of reference to reflect this. A number of CCE cases have been recorded, with one such case resulting in a referral into the National Referral Mechanism (NRM). This investigation remains ongoing.

**2.1.11** Rotherham, Barnsley and Doncaster have been successful in a joint sub regional partnership bid to the Home Office, aimed at tackling the issues related to CCE. Component parts to this bid include awareness/education into local schools, engagement with children/community through games/activities in the identified area and efficient management of subsequent intelligence/information to tackle offending. Epic is the agreed service provider and the identified location for Rotherham is Malty.

**2.1.12** Rotherham has dealt admirably with a number of significant serious and complex crime investigations, which have challenged the revised force-operating model, and proven its worth. Specialist teams such as Criminal Investigations Department (CID), Protecting Vulnerable People (PVP) and Major Crime Team (MIT) have worked together in providing investigation teams who have managed this demand, resulting in quality investigations and positive outcomes, in difficult circumstances.

**2.1.13** Attempt Murder-1st January 2019, vulnerable male wheelchair bound, attacked by associated/friend without reason or explanation, using a knife, stabbing him multiple times

including injuries to his neck and torso. Suspect quickly identified/located/arrested and charged with attempt murder. In April 2019 suspect received a 12-year sentence at court.

**2.1.14** Murder- Alena Grlakova reported missing on 25<sup>th</sup> January and later found deceased. A complex investigation, which crosses international boundaries, has required significant resourcing in terms of investigation, search teams and scene management. This investigation continues.

**2.1.15** Murder- 4<sup>th</sup> February- Male assaulted at Midland Road, Rotherham by a group of males. Two suspects are now charged, remanded into custody and await trial for murder.

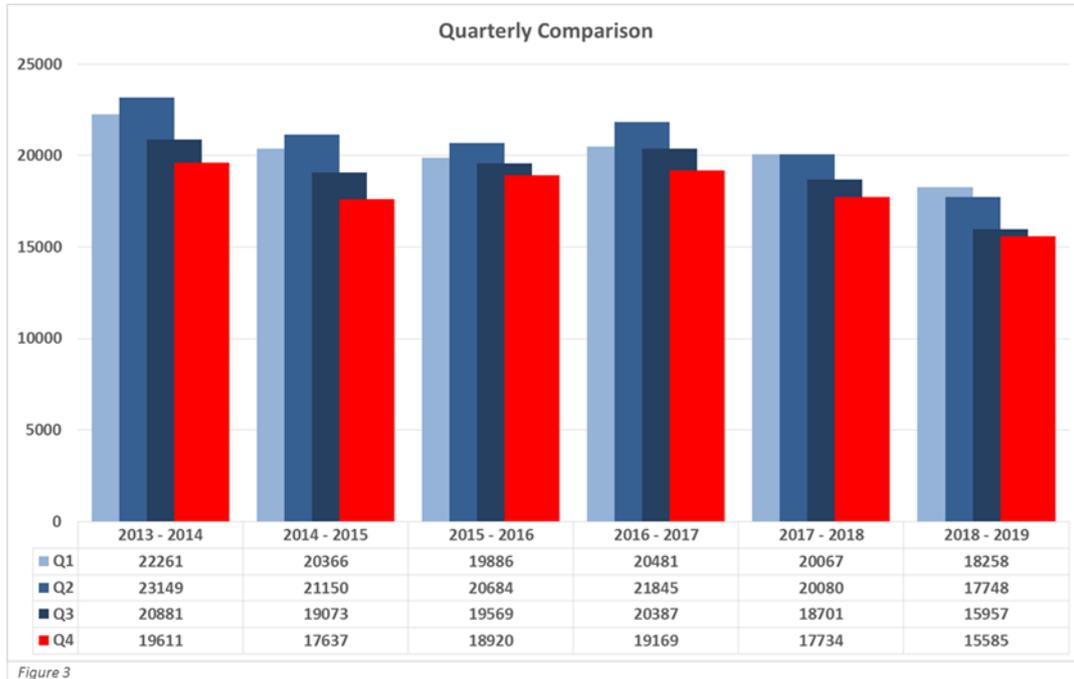
**2.1.16** Manslaughter- 9<sup>th</sup> March- Male attacked near Bridgegate, Rotherham by a group of males and later died in Hospital. Several males arrested/bailed, and investigation continues.

**2.1.17** Death by Dangerous Driving- 19th April 2019, 15 year child struck by a speeding vehicle as he crossed Brinsworth Lane. The vehicle was later identified as a stolen car taken in the course of an aggravated burglary a few days prior.

### 3.0 Demand

**3.1.1** Incident demand has continued to reduce across Rotherham in line with Force reductions. In the twelve-month reporting period (Fig 5- 2018/19), there were 67,548 incidents assigned with a district of Rotherham. This is a decrease of 11.8% (9,034 incidents) on the previous year.

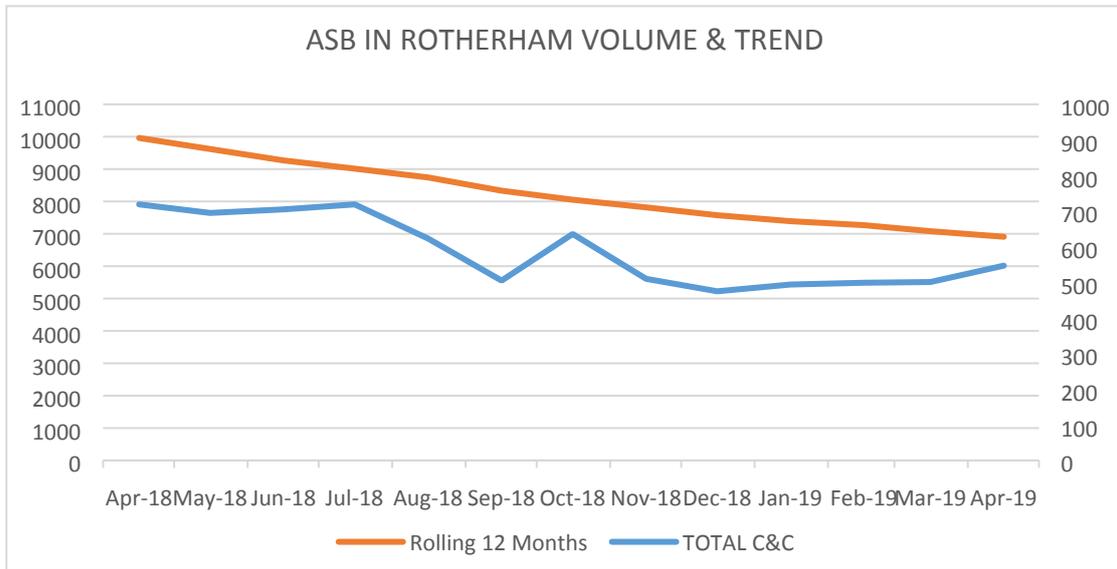
#### 3.1.2 Fig 5- Incident Demand- Rotherham



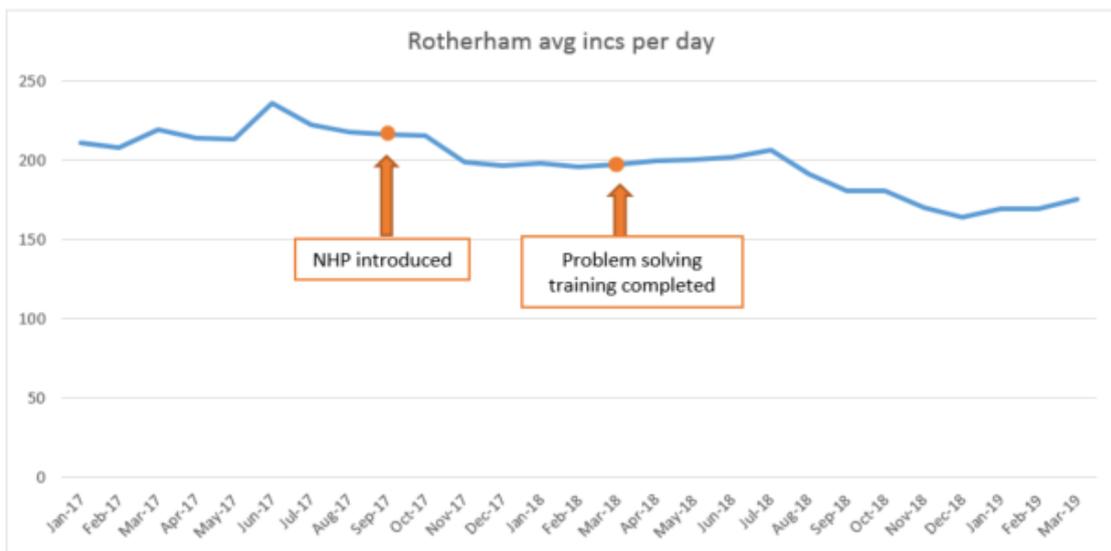
**3.1.3** Rotherham has a real partnership approach to problem solving as our means to reduce harm, crime and demands. Structurally, we have achieved with RMBC four teams and bases for our neighbourhood teams. Community based teams are located in the North - Rawmarsh; Central - Riverside House and South – Maltby. In addition, our Safer Neighbourhood Services brings together our specialists for the higher risk and more complex cases. Uniquely, in the county, all of our teams are co-located with partners. This is real and tangible evidence of investment in maximising, “partnership working”. Inter-agency information flows like never before. Skills and powers combine for greater efficiency and effectiveness. Momentum is growing. Initially, we brought together police and the authority’s ASB and regulatory officers. We are now joined by: South Yorkshire Fire and Rescue Service (SYFRS), Mental Health, Missing From Home Team, Probation, Licencing, and the Community Rehabilitation Company (CRC). Which makes for a powerful consortium of professionals who work together to achieve our objectives.

**3.1.4** We strongly believe that the shared investment in this structure, these people and the training in problem solving is contributing to the borough’s good performance at reducing harm and demands. Reductions in ASB are illustrated beneath (Fig 6) and incidents (Fig 7).

**3.1.5** Fig 6- 12 month ASB incidents- Rotherham.



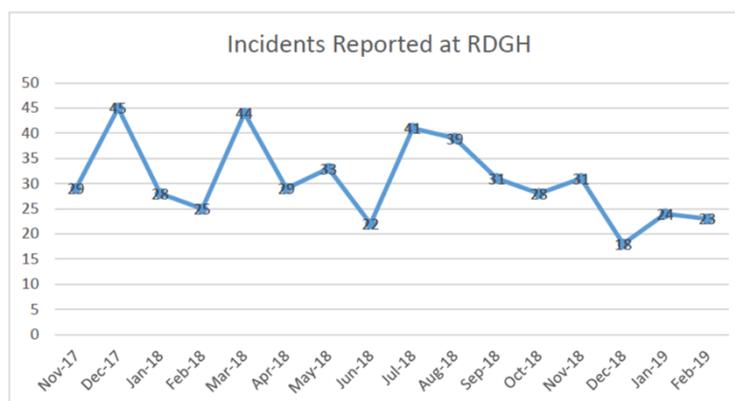
**3.1.6** Fig 7- All incidents- Rotherham.



**3.1.7** Specific examples of how these results are being achieved are discussed beneath. Traditionally, hospitals create huge demands and generate risks for individuals and organisations, from patients discharging themselves inappropriately; people in mental health crisis; theft and damage on site; missing persons and more. Through sustained work with Rotherham District

General Hospital, a relationship of mutual challenge and constructive progression, demand from the hospital is reducing (Fig 8).

**3.1.8** Fig 8 – RDGH incident demands.



**3.1.9** Rotherham continues to support enforcement of the Public Space Protection Order for the Town Centre, which has reduced incidents of street drinking and ASB. PSPO enforcement supports “Operation Carbon” which is our joint approach to the challenges of homelessness, aggressive begging and vulnerability in the town centre. The partnership know every person involved. The background to each is understood. Of the 34 people on the streets, just 2 are genuinely homeless and they have been offered accommodation. Support packages are in place for all. Which leaves enforcement as being an appropriate last resort option for those who persistently offend.

**3.1.10** Consultation is currently underway for a similar order for Eastwood, an area of significant demand for partners and part of ongoing wider problem solving. Some of the additional work (Pocket Park) includes improved lighting, CCTV and designing out crime initiatives.

**3.1.11** The District has also been innovative when considering how best to deal with organised crime, disrupting and dismantling the criminal networks, which allow this form of criminality to take a hold e.g. Central Neighbourhood Team taking ownership of an OCG, engaging and diverting the children of OCG members to break the cycle of offending. The management of this OCG was held up as good practice force wide and presented to HMICFRS earlier this year. Again, our approach to OCGs is a partnership working together to problem-solve. Of the district’s 10 OCGs, 9 have reduced in recorded risk levels since last assessment. Over the past 3 months, the Fortify team have been working hard to disrupt OCG members within Rotherham. Some of the highlights are as follows:

- 44 OCG members arrested
- Over £5000 cash recovered
- Numerous court trails
- 2000 cannabis plants with a street value of £1,580,000 recovered
- 9 nominals charged and remanded, 5 of whom have been deported.

In more detail:

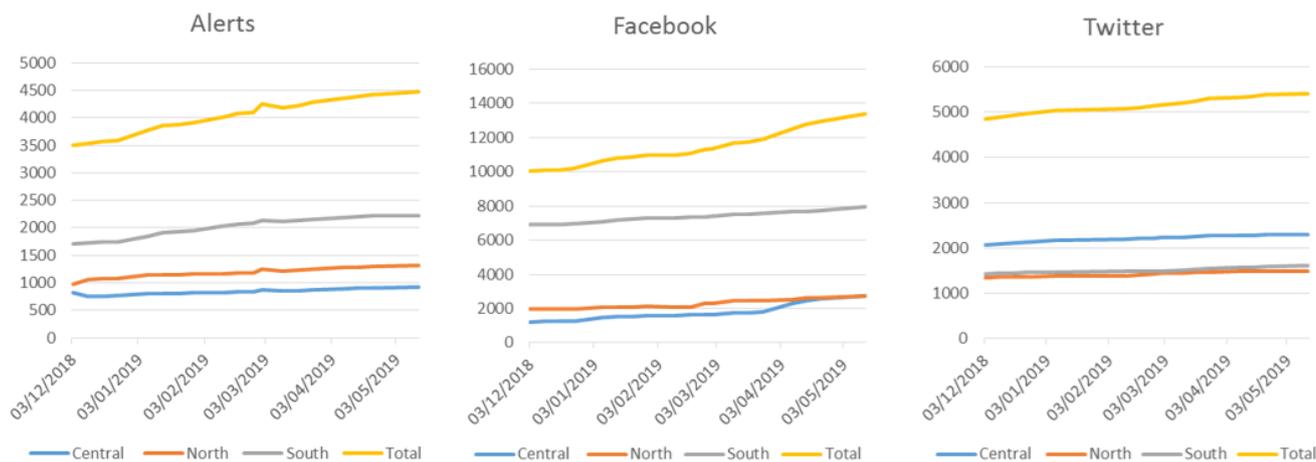
- Principal member sentenced to 3years imprisonment for possession with intent to supply heroin.
- Principal member sentenced to 4.5years imprisonment for money laundry, Possession with intent to supply Cannabis, with £20,000 recovered
- Member imprisoned for 18months for Possession with intent to supply Drugs
- Principal member currently on remand and awaiting trial for Conspiracy to supply drugs
- Principal member removed from his previous address disrupting his drug supply. He is also awaiting decision of 3 different drug related offences resulting from proactive interventions.
- Over £3000 recovered from 2 OCG member who was also arrested for Possession with intent to supply Cannabis
- Continued collaborative working with partner agencies sees the arrest of principal members for CSE related criminality
- Excellent information sharing with partner agencies resulting in safeguarding juveniles and reducing harm

**3.1.12** Significant Problem Solving has also been taking place in Wath Town Centre, with after consultation with the local MP, councillors and the wider public regarding nuisance and disorder with teenagers. Police are working with the community to engage with the teenagers, seek alternative solutions and locations where groups can come together, congregate, socialise without increasing a fear of crime in the area.

**3.1.13** We know that public confidence continues to be a challenge. Most recent data indicates an improving picture. We hope this is testament to the improved services we provide; the works achieved by our resurgent neighbourhood's teams and our much-improved public engagement. Via Community Alerts, Facebook and Twitter, Rotherham communicates with over 23,000

members of the public. We keep them informed, involved and interested (Fig 9). Through the local newspapers and radio, again, we reach out to over 20,000 readers each week. We are positive in describing to our residents how their officers and teams are tackling the issues that matter most to them.

**3.1.14** Fig 9 – Rotherham engagement followers data.



## 4.0 Community Cohesion

**4.0.1** Community Cohesion and Integration is a priority for partners across Rotherham and this is reflected in the Safer Rotherham Partnership (SRP) Plan. Governance and Scrutiny for all hate crime comes from the Hate Crime Scrutiny Panel, attended by key members, partners and volunteers from across Rotherham. The District also has a well-attended Independent Advisory Group (IAG), after a recent recruitment drive.

**4.0.2** Hate crime is taken seriously with all incidents considered for a priority response, and receiving an enhanced service in the form of a 7-day supervisor ring back. This call by the supervising officer of the investigator to the victim, gives an overview of the investigation, asks if anything more can/should be done at this time and confirms a victim booklet has been given out. It reassuring to see Rotherham Satisfaction level at 75% for 2018/19 and above the force level of 69%, and this district.

**4.0.3** The National Crime Agency continues its investigation (Operation Stovewood) into historic incidents of CSE across Rotherham and to date the investigation has 14 convictions, 13 awaiting trial and 173 suspects. Over recent months arrests have continued, and increased significantly. Increased activity is likely to continue for some time. Despite this rise, there has been a reduction in complaints/tensions surrounding the way in which arrests have taken place and the behaviour of officers/staff involved. It is believed this reduction is, in part the result of partnership working with key groups such as REMA, Mothers for Justice and the Consequence Management Group. Discussions have resulted in cultural awareness training within the NCA, use of body worn video and use of plain clothes officers/staff during arrests.

**4.0.4** Brinsworth has a significant number of Syrian refugees who are now residents in the area, Police and partners, have been working with the community, holding cultural events, food tasting and activity days to enhance integration. Bespoke language classes, and support programmes are in place and coordinated via the local hate crime coordinator.

## **5.0 Our People**

**5.1** Rotherham has adopted good practice from Sheffield and introduced 'The Bridge'. A department where officers/staff on restricted and/or recuperative duties can return to work in a safe, supportive environment while conducting meaningful coordinated enquiries on behalf of the District. Early indications show this is having a positive impact on officer/staff well-being.

**5.2** Rotherham held its yearly awards evening in March 2019, a real opportunity to recognise and thank some of the many talented, brave and professional people who work across the District. The event was held at New York Stadium, and was attended by South Yorkshires Chief Constable Steve Watson. It was a great success with some awards going to Officer of the Year, Leader of the Year, and Volunteer of the Year.

**5.3** South Yorkshire Police recently completed the Durham Staff Survey, having completed the same survey in 2016. Results from this most recent survey shows significant improvement across most areas of officer/staff views on policing and working for South Yorkshire Police. However, Emotional Energy and Barriers/Blockages for Change are areas identified for improvement. With this in mind, the District has been working on improving the working conditions across the Estate

e.g. mobile/agile working and a review on departments, their location and condition. Wellbeing rooms have been introduced, along with a suggestion box for further improvement.

## **6.0 HR and Resourcing**

**6.1** Rotherham District's long-term sickness absence (6.7%) is currently above the national average (4.6%) for police officers. Work is ongoing to reduce this e.g. introduction of the Bridge, PDR completion and focused sickness management action/ and support with HR.

**6.2** Rotherham has held development workshops, to support people going through exams and interviews for promotion. This has increased the number of people who have been successful to the rank of sergeant and inspector during 2019.

## **7.0 Victim Satisfaction**

**7.1** Overall satisfaction for the year ending 2017/18 was 79% with Q4 (Jan to March 2019) showing a slight improvement of 80%. As detailed in the summary, this is a priority area for Rotherham with a view that overall satisfaction for attended crime, can and should be 90%. Daily scrutiny, use of victim panels and monitoring of Complete Victim Care (CVC) compliance will be key to success.