

South
Yorkshire
Police and Crime
Commissioner

Your Voice



Annual Report

2019/20





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Commissioner's Introduction

This Annual Report looks back over the year April 2019 to March 2020 and sets out how I met my statutory responsibilities and the progress we made in meeting the priorities outlined in the Police and Crime Plan for South Yorkshire.

Those priorities were:

- Protecting Vulnerable People
- Tackling Crime and Anti-Social Behaviour
- Treating People Fairly

I arrived at those priorities after listening carefully to what individuals and communities in South Yorkshire told me they want from their police service and from other services that I commission.

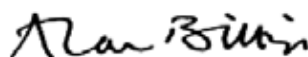
These other services include support to victims of crime. Although we would all sooner live in a world where there was no crime, the reality is that crimes will be committed, and when they are, I want to ensure that we have available for victims at that moment of anxiety and distress the best care possible. The crimes are very different - from house burglary to sexual assault. But the impact of any sort of crime on the victim can be devastating. My thanks go to all those who work to support victims.

During the year we also saw the rise of violent crime, particularly knife incidents. South Yorkshire Police (SYP) were quick to recognise the growing trend and equally quick to realise that, by the time they came on the scene, damage was already done. They recognised that there had to be a new approach to violence that started before a crime was committed. There had to be preventative interventions. And I agreed.

This is why I was pleased to bid for and obtain from the Home Office a grant of £1.6m to set up a South Yorkshire Violence Reduction Unit (VRU) in the summer of 2019. While I chair the strategic board, the VRU is a big partnership, bringing together such agencies as the four local authorities (Barnsley, Doncaster, Rotherham and Sheffield), the police, youth offending teams, clinical commissioning groups, public health, educational establishments, the faith and voluntary sector, and so on. The South Yorkshire Violence Reduction Unit was asked to work out where the violence hot spots were in the county, what sorts of violence people were subjected to and what might be done to prevent it happening in the first place or to steer people away from it. This was the so-called 'Public Health approach' to violence. It is, however, a long-term strategy and so I felt we had to commit ourselves to continuing the Violence Reduction Unit whatever funding the government might offer in 2020/21.

But every year something unforeseen comes along. This year it was flooding, mainly in and around Doncaster in November. SYP are to be commended for the way they offered leadership and the speed with which they came to help the devastated communities. We had no idea then that in 2020 a crisis of another kind would test the police even more – Coronavirus.

The report, then, sets out the principal issues that concerned us in 2019/20 and the ways in which I have continued to hold SYP to account while also being supportive.



Dr Alan Billings



2019/20 Overview

This is just a brief flavour of some of the events, engagements and activity that I and those supporting me in my office have undertaken over the past 12 months.

April 2019	May 2019	June 2019	July 2019
<ul style="list-style-type: none"> • Victims' Voice Project – evidence gathering • Police Community Support Officer Review Liaison meetings with South Yorkshire Police (SYP) • Grant Visit to Sheffield On-board Skate Park • Public meeting Kiveton Park 	<ul style="list-style-type: none"> • Launch of the refreshed Restorative Justice Service • Launch of Body Worn Video • Public meeting at Penistone • Modern Slavery Partnership launch • Rotherham Victim Panel 	<ul style="list-style-type: none"> • MPs visit to South Yorkshire Police control room • Visit to Barnsley Sexual Abuse and Rape Crisis Service • Visit to Jade, Dinnington • South Yorkshire Police Force Awards 	<ul style="list-style-type: none"> • South Yorkshire Adverse Childhood Experiences Conference • Launch of the Domestic Abuse LGBT+ Initiative • Deaf Awareness Event • Fraud Awareness Event
August 2019	September 2019	October 2019	November 2019
<ul style="list-style-type: none"> • Attendance at Barnsley Youth Council • Visit to Shepcote Custody • Visit to Rotherham Vulnerable Persons Unit • Launch of Barnsley Town Centre Uniformed Services Team 	<ul style="list-style-type: none"> • Violence Reduction Unit Executive Board & Elected Member Reference Group • Engagement stall at Sheffield University • Stall at Rotherham Show • Edlington Community Meeting 	<ul style="list-style-type: none"> • Audience with Voluntary Action Rotherham • Launch of Barnsley Safe Places Initiative • Community Champions Awards • The Big Conversation, Sheffield • OPCC Neighbourhood Policing Survey started 	<ul style="list-style-type: none"> • Doncaster Domestic Abuse Conference • Attendance at Community Achievement Awards • PCC Volunteer Celebration Event • Visiting those affected and assessing the impact of the flooding in Rotherham and Doncaster
December 2019	January 2020	February 2020	March 2020
<ul style="list-style-type: none"> • Launch of the Violence Reduction Fund • Doncaster Keeping Safe Community Event 	<ul style="list-style-type: none"> • Victim Support Event • Faith and Anti-Trafficking Conference • Engagement stalls at Goldthorpe Library and Barnsley Markets • Council Tax Precept Consultation • Conference on research into the pathways of incarcerated children in care. 	<ul style="list-style-type: none"> • Re-opening of Edlington Police Station • Visit to Children's Sexual Assault Referral Centre • Visit to Meadowhall Police Team • Darnall Public Meeting 	<ul style="list-style-type: none"> • Launch of Doncaster Autism Alert Card • Visit to Northern General Hospital Police Hub

Police and Crime Plan

This Annual Report details the progress of all the progress of all policing and crime partners across South Yorkshire against achieving the outcomes of the Plan and explains the finance and resources used for policing and other commissioned services.

I will not be able to include everything being delivered here but more information can be found on the my website: www.southyorkshire-pcc.gov.uk

One of my key responsibilities as Police and Crime Commissioner is to publish the Police and Crime Plan (the Plan) for South Yorkshire. The Plan outlines the priorities for the area and how I will work with the police and partners to achieve them.

I renewed the Plan (2017-2021) in 2019, but the overall aim remained the same.

Policing and Crime Plan Aim

For South Yorkshire to be a safe place in which to live, learn and work. In order to meet this aim, I set three priorities:

- **Protecting Vulnerable People**
- **Tackling Crime and Anti-Social Behaviour**
- **Treating People Fairly**

Sitting under each of these three priorities, the Plan describes particular areas of focus for South Yorkshire Police, other crime partners and for my office.

AREA OF FOCUS: PROTECTING VULNERABLE PEOPLE

- Helping victims (including children) of serious violence, domestic abuse and sexual offences.
- Helping those who are victims and survivors of child sexual exploitation and child criminal exploitation, human trafficking and slavery.
- Helping those vulnerable to cyber and internet fraud.
- Mental Health: Partnership working to help those in crisis to obtain the right help from the right service at the right time.
- Improving how the public contact the Police (including improved 101 services).

AREA OF FOCUS: TACKLING CRIME AND ANTI-SOCIAL BEHAVIOUR

- South Yorkshire Police's (SYP's) understanding of current demand on policing services and how well the police use this knowledge.
- The effectiveness of neighbourhood teams in working with partners, in listening to the public, and in helping to prevent and tackle crime and anti-social behaviour.
- SYP's understanding of future demand on policing services and how well SYP use this knowledge.
- How well crime is understood, and how far it is being brought down.
- The rehabilitation of offenders and the reduction of reoffending .
- SYP has the right workforce mix to deal with crimes such as serious and violent crime, cyber-crime and terrorism.
- A public health approach to crime.

AREA OF FOCUS: TREATING PEOPLE FAIRLY

- A fair allocation of police resources for our communities.
- Understanding and fair treatment of BAME and other minority communities by SYP and in the criminal justice system, including ensuring hate crime is properly recorded and investigated.
- Workforce that is representative of South Yorkshire's population.
- Fair treatment for victims and witnesses of crime throughout the criminal justice process, including providing a quality and accessible restorative justice service.
- Fair treatment of staff through supporting a positive culture and organisational development.
- A fair police complaints system.

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THE POLICE
FOR SOUTH YORKSHIRE
2017-2021

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THE POLICE
FOR SOUTH YORKSHIRE
2017-2021

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THE POLICE
FOR SOUTH YORKSHIRE
2017-2021

KEEPING SAFE

THE POLICE AND CRIME PLAN
FOR SOUTH YORKSHIRE
2017-2021



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Protecting Vulnerable People

Any of us might become vulnerable at any time in our lives. We could be stalked, burgled or have the data on our computers hacked. But some people are more vulnerable than others. Children, for instance, may become vulnerable to grooming for sexual or criminal purposes, on the streets or, increasingly, online.

This year I have sought continued focus by the police on helping: victims of serious violence, domestic abuse and sexual offences, including children; those who are victims of child sexual and child criminal exploitation, human trafficking and slavery; and those subject to cyber and internet fraud. I have been looking at how South Yorkshire Police can work with partners to better enable people in mental health crisis to obtain the right help from the right service at the right time. I have focussed on seeing improved services for those who call 101 and better feedback by the police to victims and witnesses about the progress of their case.

Key Activities and Achievements

During 2019/20 I have:

✓ Provided a Victim Support service to the people of South Yorkshire (£572,000). The service has:

- Linked in with a named police officer in South Yorkshire who refers vulnerable victims of fraud to Victim Support.
- Trained just under 20 new Criminal Justice Champions to be based in other organisations such as local authorities, ethnic minority forums and housing providers to promote Victim Support to their staff, volunteer and clients.
- Promoted the service to newly appointed South Yorkshire police officers at over seven separate training days to make sure that key links are made between the police and Victim Support so that victims receive the best possible support.

✓ Commissioned the Independent Sexual Violence Advocacy (ISVA) Service to offer practical help, advice and information for victims of rape and sexual abuse and their families including obtaining additional funding to support victims of historic Child Sexual Exploitation.

✓ Continued to support the Adult Sexual Assault Referral Centre (SARC) who have:

- Introduced “link nurse” roles leading in Sexual Health, Mental Health, Safeguarding and Accident and Emergency who have delivered training to a range of organisations to promote the SARC and how to refer into the service.
- Developed a new referral pathway with ADDACTION the drug and alcohol support service.
- Focussed work on increasing awareness of the ability of people to self-refer into the service without having to involve the police if they do not want to at that stage.

✓ Co-commissioned the Child Sexual Assault Service in South Yorkshire which support victims both with health and forensic needs as well as accessing a criminal justice outcome if that is appropriate.

✓ Continued to keep a focus on Child Sexual and Criminal Exploitation and County Lines which has seen:

- The production of a strategic profile to make sure our understanding of these crimes remains relevant and up to date.
- Extensive training for frontline officers on CCE and County Lines.

- The appointment of 3 Detective Chief Inspectors to lead on each of the three areas.
- The development and use of the Child Vulnerability Tracker which identifies and prioritises safeguarding of young people and children enabling the right support to be put in place to keep them safe.

✓ Co-funded and/or co-commissioned domestic abuse services in each local authority area of South Yorkshire.

✓ Continued to focus on partnership working around Modern Slavery and Human Trafficking including SYP's contribution to Operation Aidant a quarterly national directive to ensure co-ordinated activity to disrupt and target Modern Slavery.

✓ Focused on Cyber Fraud through further investment in the Digital Intelligence and Investigations (DI&I) Unit to enhance the police's Cyber Crime capability which has enabled:

- The provision of specialist training for additional staff recruited to the unit.
- The development of key partnerships with individuals and organisations through the new Cyber and Fraud Protect Officer roles.

✓ Supported “Staying Safe Online” events in July and September at the Lifewise Centre targeting those who may be more vulnerable to tactics used by cyber criminals.

✓ Liaised closely with SYP to gain assurance around improving access for the public through the 101 system at the Atlas Court control room.

Including:

- Closely monitoring the progress of a business case to review the effectiveness of the control room function, with a view to increasing the number of switchboard operators, switchboard operating times and reducing the numbers of abandoned calls.
- The introduction of the “call back” facility where callers can request to receive a call back rather than waiting on the line at busy times.
- Facilitating visits to Atlas Court for members of the Police and Crime Panel so that they could see and understand at first hand the work of staff at Atlas Court and assure themselves in more detail of the proposed review.

✓ Continued to lead and support the work of the Local Criminal Justice Board (LCJB). The Victim Focused Efficiency Sub Group of the LCJB has:

- Worked in partnership to make Police Body Worn Video available to support the criminal justice process, including use in some cases where victims are unable to support a prosecution in person.
- Introduced new digital charging arrangements.
- Worked with officers in my office, to complete a wide ranging review of compliance with the national Victims Code to ensure victims are getting the best

possible service from the criminal justice system and identifying where improvements need to be made.

- Developed a model to allow Magistrates Courts to identify pressure points in the system and ensure the best use of resources across the County to maximise efficiency and effectiveness.
- Made sure arrangements are in place so that victims can record their evidence and be cross examined remotely without needing to attend court.

✓ Continued to support the National Road Safety Charity – BRAKE, with a small financial contribution to support their work in supporting bereaved families of road traffic victims.

✓ Provided OPCC representation to the newly formed Strategic Blue Light and Hospital Alliance and the data sub group which include a wide range of partners across health, the police and fire and rescue to better understand demand and provide joined up responses to those people seeking help with mental health issues.

Performance and Outcomes

- ▶ During 2019/20 there were over 50,000 referrals⁽¹⁾ made to Victim Support by SYP, individuals themselves and other sources. The criteria for referral changed in 19/20. Victims now have to “opt in” to receive support, rather than previously when the majority of victims were automatically referred. The service are now able to give a more effective service to those with an enhanced support entitlement.
- ▶ As a result of using Victim Support, people told the service that they felt better informed, had a sense of reintegration, felt safer, had an improved sense of wellbeing, ability to cope and an improved experience of the criminal justice system.

▶ During 2019/20 there were over 1550 referrals⁽²⁾ into the Independent Sexual Violence Advisor service. 80% of clients agreed that the service had improved their mental health, helped them stay in the Criminal Justice System and access other support.

▶ Following training to partners, increased knowledge of the type of work undertaken has partly been responsible for a 43% increase in referrals to the Child’s Sexual Assault Assessment Service between 2018/19 to 2019/20 (122 to 175). Referrals to the adult Sexual Assault Referral Centre have remained around the same (520 in 2019/20 compared to 517 in 2018/19)⁽³⁾.

▶ Recorded domestic abuse crimes increased by just over 8% during 2019/20 compared to the previous year.⁽⁴⁾ Increased reporting and identification of domestic abuse crimes is important in ensuring that these crimes can be tackled and victims supported.

▶ The continued priority focus on domestic abuse crime means the arrest rate has increased from 36% in 2018/19 to 51% in 2019/20.⁽⁴⁾

▶ There was no statistically significant change to the overall satisfaction with the police of victims of domestic abuse – 81% satisfied.

▶ Recorded sexual offences have increased by 6% during 2019/20 compared to 2018/20.⁽⁵⁾ There is thought to be national under-reporting of these crimes and so work is ongoing to increase this further. Recorded offences will include a mix of current and historic.

Source:

- (1) Victim Support Service
- (2) ISVA Service
- (3) Sexual Assault Referral Centre
- (4) SYP
- (5) ONS

Tackling Crime and Anti-Social Behaviour

Tackling crime and anti-social behaviour needs a high degree of partnership working between the police and other agencies to be effective. Police, Fire and Probation also have a duty to collaborate to keep people safe.

Community Safety Partnerships (CSPs) are a key way in which all partners across South Yorkshire work together at a local level to tackle crime and anti-social behaviour and to keep people safe. CSPs are made up of representatives from local authorities, South Yorkshire Police, health services, housing associations and fire and criminal justice partners. During 2019/20, I provided funding of over £584,000 to help them work towards achieving the Police and Crime Plan priorities. Neighbourhood policing relies on good partnership working with all local agencies including Safer Neighbourhood Services where partners are co-located in the same building to address local priorities more effectively. The Violence Reduction Unit, set up in 2019, promotes a public health approach to tackling violent crime with close partnership working between local authorities, the voluntary and charity sectors, health partners and others.

Key Activities and Achievements

Key activities and achievements during 2019/20.

✓ **Set up and launched the South Yorkshire Violence Reduction Unit (VRU) with £1.6m of government funding. There is more about the unit in the following pages.**

✓ **The Local Criminal Justice Board's sub group - The South Yorkshire Rehabilitate and Reduce Re-offending Steering Group - have:**

- Launched a Yorkshire and Humber Rehabilitation Partnership, agreed a Statement of Intent and held their first event on the theme of employment for offenders.
- Introduced work coaches into Prisons.
- Focussed on Integrated Offender Management arrangements some of which were quoted as good practice in the 2019/20 HMICFRS inspection report.
- Introduced a hub in Doncaster where those due for release from prison have access to one single point of contact for making arrangements following release, such as ensuring suitable accommodation and support.

✓ **Conducted interviews with members of the public to understand their views on the re-introduced Neighbourhood Policing Teams, the findings of which will be used to help make sure neighbourhood policing is as effective as possible for local people in the future.**

✓ **Continued to support the development of neighbourhood policing which has:**

- Seen an increase in the number of local neighbourhood policing teams across the districts.
- Allowed for the reopening of Edlington Police Station.
- Seen an increase in resourcing across districts thanks to the increase to the Council Tax Precept for 2019/20.
- Continued to use a problem solving approach to tackle specific community issues in partnership with local agencies. South Yorkshire Police have taken a national lead in promoting the problem solving approach to policing.
- Seen the undertaking of a face to face survey to understand residents' views of Neighbourhood Policing across South Yorkshire.

✓ **Worked closely with SYP in their review of the Police Community Support Officer roles within neighbourhood teams; engaging with those affected including the workforce, local communities and elected members.**

✓ **I have continued to chair a Countywide Community Safety Forum providing an opportunity for the four district CSPs to come together to share good practice and demonstrate how they are helping to achieve CSP and Police and Crime Plan priorities.**

✓ **The four South Yorkshire CSPs have used the funding I have provided to:**

- Achieve reductions in anti-social behaviour:
 - Focused work by a Town Centre Co-ordinator in Barnsley Town Centre plus recruitment of four Town Centre Wardens.
 - Provided educational and diversionary activities through Sheffield's Sharrow Community Forum for young people vulnerable to anti-social behaviour and exploitation.
 - Installation of new CCTV cameras in Regents Square and Lazarus Court in Doncaster prone to anti-social behaviour or public disorder.

- Contributed to the Kicks Project in Rotherham aimed at providing diversionary sporting activities for young people and to break down barriers between police and young people to reduce crime and anti-social behaviour in the targeted areas.

- Deal with the issue of Hate Crime:

- Sheffield's Hate Crime Co-ordinator has helped develop the multi-agency Hate Crime Priority Group and partnership working to provide a better understanding of hate crime across the district.
- Rotherham's project "Upstanding against Hate Crime" working in the night time economy supporting businesses and individuals, offering drop in sessions at community groups to raise awareness of Hate Crime and gauge community tensions (Seven events held, 50 incidents reported and four community tension concerns passed on). Rotherham's "Resist the Hate" training and mentoring scheme for young people to protect them against far-right influences.

- Work in partnership through Operation Duxford taking place at regular intervals across of the districts to tackle things that matter most to local residents.

✓ **Following the signing of the Joint Collaboration Agreement between the SYP and South Yorkshire Fire and Rescue last year, the joint police and fire safety team won the award for Best Emergency Services Collaboration at the Excellence in Fire and Emergency Awards in London in December.**

✓ **Through continuing to host the Planning and Efficiency Group meeting between SYP and the OPCC senior leadership teams and OPCC officer attendance at internal SYP meetings, I have continued to focus on ensuring an understanding of current and future demand on policing services.**

✓ **The collaborative Legal Services team: South Yorkshire and Humberside Police were finalists for Team of the Year at the Yorkshire Legal Awards in October 2019.**

Performance and Outcomes

✓ **During 2019/20 compared to 2018/19**

- Total recorded crime in South Yorkshire (excluding fraud) increased by 1% ⁽¹⁾, the same as across England and Wales.
- Recorded levels of anti-social behaviour by SYP have fallen by just over 20%. ⁽²⁾
- Recorded level of residential burglary have fallen by 3%. ⁽¹⁾
- Total recorded knife crime has fallen by 6%. ⁽¹⁾
- There has been a 3% increase in recorded violence against the person crimes. ⁽¹⁾
- Recorded hate crime rose by 7% - largely recorded in the latter half of the year. ⁽²⁾
- Adult re-offending has fallen very slightly by 0.4% points. Juvenile re-offending has fallen by just short of 5% points. ⁽³⁾
- There has been no change to the percentage of victims who are satisfied with the overall service from the police – 75% satisfied ⁽²⁾.

Source:

- (1) Office for National Statistics: Police Recorded Crime
- (2) Source: South Yorkshire Police
- (3) Source: Ministry of Justice proven re-offending statistics. Latest data was cancelled, these figures are from the January 2020 release.

✓ **The South Yorkshire Violence Reduction Unit has:**

- Met all mandatory requirements of the Home Office grant – submission of both mandatory products in extremely tight timescales.
- Ensured that local people's views were at the heart of the Violence Reduction Unit activity by setting up community working groups. These groups fed into the strategy and area profile before anything had been written and then provided feedback on how their views had been translated.
- Made a successful multi-agency bid for a further £1.6m funding from the Home Office.
- Ensured a strong team of professionals from a range of partners are in place to drive the work including: Joint-Heads (a public health and a policing lead), four local authority Partnership Managers, Communications Manager, Project Manager, Administration Assistant and Performance and Governance Officer.

Violence Reduction Unit

The South Yorkshire Violence Reduction Unit (VRU) was established in September 2019 following a successful multi-agency bid to the Home Office for £1.6m of funding. The VRU takes a public health approach to preventing and reducing violence in South Yorkshire. This means that the unit provides strategic leadership, looking at the causes of violence, working in partnership to stop violence before it starts, halt the progression of violence once it has already begun and provide ways out for people already entrenched in violent behaviour.



Key Activities and achievements

✓ In 2019/20, the South Yorkshire Violence Reduction Unit spent over 50% of its funding on interventions in local communities. Including:

- Plan B Custody Navigators – supporting people to change their lives in Rotherham and Sheffield. More about the Navigators later in the report.
- Hospital Navigators (jointly with Sheffield Hospitals Charity) – supporting people to change their lives.
- Assertive Outreach – detached youth work for young people frequently missing from home in Sheffield and Doncaster.
- Violence Reduction Fund – providing funding for 25 organisations across South Yorkshire.
- Fortify Fund – providing funding for eight organisations across South Yorkshire with a focus on serious and organised crime.
- Multiple Complex Lives Funding – for organisations across South Yorkshire to develop additional support for people with multiplex complex lives. Working in partnership if appropriate.
- Planning and development of the You're Only Young Once (YOYO) Sport project – to provide young people's sporting sessions and workshops across South Yorkshire.
- Shed Load of Cakes – providing a training and employment opportunity to reduce reoffending.
- Supporting Project Nova a charity which helps vulnerable armed force veterans re-integrate into society.

✓ Completion of two mandatory products, with community voice at their heart:

- A local needs assessment focussing on violence and the causes of it – called the 'Area Profile'.
- A multi-agency Violence Reduction Strategy for South Yorkshire.

✓ Organised and held key events including:

- Safeguarding Looked After Children: A Partnership Approach.
- Violence Reduction Fund launch and networking event.



A day in the life of a Custody Navigator

A key priority for the Violence Reduction Unit is to provide a way out for people already involved in violent behaviour and provide ways to stop the progression of violence once it has begun. Important in helping address this priority is a new partnership scheme which I have been able to provide funding for - the Plan B Custody Navigators Scheme. Below is a typical example of the work the Plan B Custody Navigators have been doing since the scheme started in December 2019.

As the name suggests, Plan B Custody Navigators work with people in police custody. The Navigator role is to listen to and understand how those detained have become involved in criminality and provide help so positive life choices can be made. Albeit Custody Navigators work from the custody suites, the majority of their work is in the community with those that they support. The support they provide is unconditional and is not an alternative to the criminal justice system. All people that the Navigators work with are held accountable for their actions. Navigators are based at South Yorkshire Police's Shepcote Lane Custody Suite at the moment although this will expand during 2020 to include other custody locations.

When a Navigator first arrives each day at the custody suite they will introduce themselves to the staff and officers on duty. Building relationships with those working in custody is a key part of the role. Navigators need to be recognisable and distinct in custody, so they wear purple polo shirts with "Navigator" across the back. The Navigators work with officers to identify people currently in custody who would likely benefit from their help and support. There is no typical client for the Navigators. They try and identify those who have been involved in violence, carrying a weapon or using threatening language; someone who isn't likely to get a long prison sentence so that they can work on a one to one basis with that person immediately and get them back on track and away from criminality.

Once a person has been identified and agrees to be involved, the Navigator will speak to them privately about the support that they might need straight away on release from police custody and they produce a longer term plan with the person tailored to that person's specific needs. (They may be homeless or struggling with urgent housing issues for example). A Navigator will work with that person immediately upon release to get their accommodation sorted out in the short term, even taking them to the Housing Office if needed. Navigators then continue to work with that person on their longer term plan. The level of support Navigators give in the first two weeks is intensive - aimed at immediately addressing the issues that are contributing to that person becoming involved in violence. The support can involve a whole range of services working together and the Navigator will facilitate these to make sure the person stays on track. Its early days for the scheme but it is already showing positive results. Only one out of the 26 people that Navigators have worked with so far has returned to custody.



Treating People Fairly

When I meet community groups or talk at various public meetings, people often speak to me in different ways about fairness.

Some see fairness as about the allocation of resources, others tell me about fair treatment. Key to understanding people's views, experiences and issues of concern is for me to engage directly with local communities. I set up and attend lots of community engagement events during the year and meet with many hundreds of people. In addition, I also set up Committees and Panels to help me gain assurance around specific areas related to fair treatment.

Key activities and achievements during 2019/20

- ✓ I have continued to support the Independent Ethics Panel (IEP) whose role is to contribute to the overall level of assurance around the ethical culture within South Yorkshire Police and to maintain oversight in support of the Chief Constable's organisational development and culture change based on ethical values. They provide specific assurance to me on equality and diversity and fair treatment issues.
- ✓ The panel introduced "Link Members" during 2019/20, whose role is to focus on particular areas of work in more detail outside of the quarterly meetings. Link members have focussed on:
 - The fair and proportionate implementation of Stop and Search
 - Hate Crime
 - Equality, Diversity and Inclusion
 - Complaints
 - Ethical issues around digital policing.
- ✓ I have sought assurance through receiving quarterly reports to the Panel on work being undertaken by SYP in ensuring the workforce is more representative of the population of South Yorkshire. There is still work to do in this area.
- ✓ The Hate Crime IEP Link Members have met with SYP's Hate Crime Co-ordinators to understand the work undertaken with hate crime victims, partners and the wider community aim at ensuring people feel confident in reporting hate crime and incidents and making sure all hate crime is taken seriously and investigated.
- ✓ To ensure ethical issues are considered when implementing new digital policing technology, a set of questions developed by the IEP is now used by officers in SYP.
- ✓ Provided a Restorative Justice Service in South Yorkshire (£165,000) to enable communication between those harmed by crime and those responsible for the harm. The aim is to give victims an opportunity to let those responsible know of the full impact of the offence. It also allows people committing offences the opportunity to take responsibility for their actions.
- ✓ I have worked closely with SYP's professional standards department to make sure arrangements were in place to implement changes in the handling of police complaints from the beginning of February 2020. Part of these reforms involved me taking on extra responsibilities for reviewing how complaints are dealt with by SYP, where the complainant is not happy with the outcome.
- ✓ Her Majesty's Inspectorate of Constabulary, Fire and Rescue Services (HMICFRS) judged SYP to be "outstanding" at developing and maintaining an ethical culture within its workforce and "good" at treating the public and its workforce fairly. I follow up with SYP any areas for improvement noted by HMICRS in their inspections. Further information can be found on the HMICFRS website: www.justiceinspectorates.gov.uk/hmicfrs/police-forces/south-yorkshire/
- ✓ I have continued to run the Independent Custody Visitors scheme where volunteer members of the public visit custody suites unannounced to check that people being held in custody are being treated fairly and properly.
- ✓ Consulted widely with members of the public and local businesses on the level of council tax precept and what they want the police to focus on.
- ✓ Attended Rotherham and Doncaster LGBTQ+ Pride events.
- ✓ Attended local community meetings including town and parish councils across the county.
- ✓ Met with and listened to victims of domestic abuse to better understand and improve their journey through the criminal justice process.

- ✓ Attended the inaugural Rural Crime Meeting organised by the Penistone Local Policing Team and continued to support SYP in focussing on rural crime including through specially trained Wildlife Crime Officers.
- ✓ Visited Fishlake near Doncaster in the aftermath of the devastating floods in November and met with the environment agency to discuss the response in South Yorkshire.
- ✓ Supported local authority public engagement in Sheffield and Rotherham.
- ✓ Supported banks to raise awareness of financial fraud and scams with their customers.
- ✓ Run joint engagement stalls with local neighbourhood policing teams across the districts.

In addition:

- ✓ I have received, analysed and replied to correspondence from local residents and Councillors to take account of the views expressed and issues raised and have taken issues up with SYP as appropriate. Common themes from correspondence during the year include Anti-Social Behaviour, the 101 service, issues related to football matches, police surveillance tools/facial recognition and the Police Community Support Officer review. I also received compliments about SYP; typically these are from people expressing gratitude for the support individual officers have given them.

Performance and Outcomes

During 2019/20 my engagement team and I have:

- ✓ Undertaken 104 engagements.
- ✓ Spoken to over 4272 people across South Yorkshire at events and specifically engaged with:
 - 372 people from the ethnic minority communities.
 - 388 older people.
 - 340 younger people.
 - 46 Victims who bravely shared their experience and provided valuable feedback.
- ✓ Collected and analysed the views of over 2,200 people in the online Policing Precept Online Survey.
- ✓ Spoken face to face with nearly 600 people as part of the Neighbourhood Policing Survey.

In addition:

- ✓ I have received and responded to almost 1100 pieces of correspondence giving me insight into current issues for residents.
- ✓ Independent custody visitors have undertaken 118 visits and seen 628 detainees. As a result of feedback from custody visitors, improvements have been made to the provision of information in custody for people who have difficulty reading or who do not read English.

- ✓ I have published four quarterly performance reports so that the public can see the OPCC's and partners' progress against the Police and Crime Plan Priorities.



Treating People Fairly

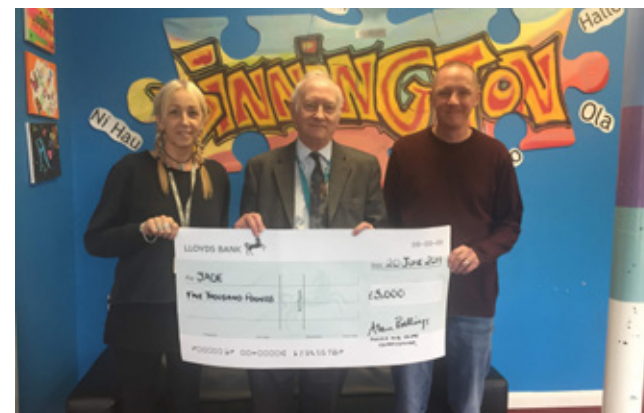
Community Grants of up to £5000 are available to those community groups that can help me achieve the priorities set out in the Police and Crime Plan. During 2019/20, I allocated almost £125,000 to community groups to spend.

Some of the Community Grant allocations during 2019/20:

- ✓ £5,000 to South Yorkshire Housing to enable security measures to be installed in houses across South Yorkshire for the most vulnerable elderly residents and those living in poverty to help prevent burglaries and thefts.
- ✓ £4,200 to Ad-Astra Barnsley to run a range of creative activities during school holidays. These have included cooking and fitness sessions and community enhancement activities such as litter picking and clean ups. The sessions are primarily aimed at those from deprived communities to help build community cohesion and address issues around “holiday hunger.”
- ✓ £5,000 to the On-board Skate Park in Sheffield to provide a befriending service to vulnerable young people during the school summer holidays
- ✓ £5,000 to the Cathedral Archer Project to tackle drug related anti-social behaviour amongst homeless people and reduce Spice use.
- ✓ £4,980 to Shiloh Rotherham to provide a bespoke pre-employment training package to those identified as needing the skills to move towards independent living.

- ✓ £5,000 to the Miners Doncaster Volleyball Club to provide sporting sessions for disadvantaged children during school holidays.

A full list of grant allocations for 2019/20 can be found on the OPCC website: <https://southyorkshire-pcc.gov.uk/what-we-do/grants/>





Station House, Thurnscoe, Rotherham

Station House applied for funding from my community grant scheme and were successful in receiving £3,500 to fund the 'Summer Fun 4 Everyone' four week holiday programme. The programme was aimed at children from five to 11-years during the school holidays and was designed to keep them occupied throughout the long summer days. The programme offered the children a variety of healthy meals throughout the day and a range of indoor and outdoor activities.

I visited Station House during one of the activity days and it was clear to see that all of the children were having a really good time taking part in the outdoor activities. Although not every child was in food poverty, it was reassuring to see that all of the children engaged in the project were receiving healthy meals throughout the day and were going home feeling full and content. The grant funding provided a four week course over five days for the young people.

As Charlotte Williams, Station House Chief Executive said: "The summer holidays can be a great challenge for families. The cost of keeping children entertained and well fed puts a huge strain on already disadvantaged families in this area. The benefits for the whole community are almost immeasurable, quality play experiences are a fundamental building block of child development and children who have good experiences have a much greater chance of becoming adults who are an asset to our community. When we invest early we have to be patient to reap the rewards but it's worth it. This funding has enabled us to bring in extra staff from Team Active who brought a brilliant new dimension to our established service. We have received rave reviews from both the children and their parents. Without this additional funding there is no way that we could have had this great activity club."

"Without this additional funding there is no way that we could have had this great activity club."

Transparency, Scrutiny and Holding to Account

One of my key responsibilities is to make sure the police and criminal justice partners are delivering against the priorities, objectives and outcomes I have set out in the Police and Crime Plan. Some of the ways in which I do this are outlined below and in the table opposite. More information is provided on my website: <https://southyorkshire-pcc.gov.uk/>. In turn, I am held to account by the South Yorkshire Police and Crime Panel.

The Police and Crime Panel for South Yorkshire

I am ultimately accountable at the ballot box during police and crime commissioner elections, held every four years. During those four years, I am held to account by the Police and Crime Panel. The Panel is made up of 12 people – ten Councillors from each of the four districts in South Yorkshire, plus two independent members of the public.

It is the Panel's job to make sure I am making decisions in the best interest of the public, including decisions about what priorities are in the Police and Crime Plan, how much the policing precept should be and the recruitment and dismissal of the Chief Constable.

I have to report regularly to the Panel to account for the decisions I make, or to be questioned by them and members of the public. This year, I have also been able to provide the Panel with greater insight and assurance by facilitating visits for panel members to the police control centre at Atlas Court, the Joint Community Safety Team at Lifewise Centre, the Sexual Abuse Referral Centre at Hackenthorpe Lodge and Doncaster custody suite.







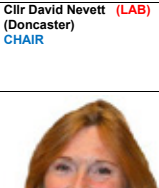



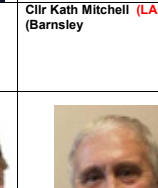
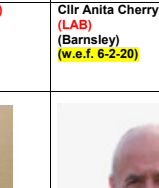
My officers and the Panel have worked closely together in the budget working group and performance sub group, where panel members gain further insight and understanding in respect of decision making and meeting priorities outside of the normal Panel meetings.

I would like to take this opportunity to thank the Panel for their continued help and support during 2019/20.

More information about the Panel can be found on their website at : www.southyorks.gov.uk/webcomponents/jsecSYPCP.aspx

MEMBERS 2020/21



 Cllr David Nevett (LAB) (Doncaster) CHAIR	 Cllr Stuart Sansome (LAB) (Rotherham) VICE-CHAIR	 Cllr Peter Short (INDEPENDENT) (Rotherham)	 Cllr Jim Steinke (LAB) SHEFFIELD (w.e.f. May 2020)	 Cllr Kath Mitchell (LAB) (Barnsley)	 Cllr Anita Cherryholme (LAB) (Barnsley) (w.e.f. 6-2-20)
 Cllr Julie Grocutt (LAB) (Sheffield)	 Cllr Sue Wilkinson (LAB) (Doncaster)	 Cllr Joe Otten (LIB DEM) (Sheffield)	 Cllr Peter Garbutt (GREEN) (Sheffield)	 Mr Alan Carter Independent Member	 Professor Adrian James Independent Member

Arrangements	Purpose	Activity April 2019 to March 2020
Public Accountability Board (Meet monthly)	An opportunity for the PCC and members of the public to question the Chief Constable and his team.	12 meetings held
Joint Independent Audit Committee (Meet quarterly)	Provides assurance to the PCC and Chief Constable on the effectiveness of the governance, risk management and internal control arrangements – exception reports to the Public Accountability Board meetings.	6 meetings held
Independent Ethics Panel	To provide independent challenge and assurance around integrity, standards and ethics of decision-making in policing.	6 meetings held
One to one meetings with the Chief Constable	To ensure regular communication to discuss strategic matters and current issues.	Weekly meetings
Independent Custody Visiting Scheme	OPCC run scheme where volunteers visit unannounced to check that those being held in custody are being treated properly.	118 visits have been undertaken
Attendance at SYP meetings including: <ul style="list-style-type: none"> • SYP Trust and Confidence Steering Group. (Every two months) • Force Performance day (FPD). (Monthly) • District Performance Review (QPR). (Quarterly) 	To understand and gain assurance in relation to work going on to meet the priorities of the Police and Crime Plan.	Trust and Confidence - 6 attended FPD – 10 attended QPR – 11 attended
Decision Log	In line with the Decision Making Framework, decisions made by the PCC and the OPCC of significant public interest are published on the OPCC website.	30 decisions made and published.
Dealing with complaints against the Chief Constable	The PCC is responsible for investigating complaints against the Chief Constable following statutory guidance.	1 complaint recorded: Not upheld
PCC's Assurance Framework	The Assurance Framework includes the Joint Corporate Governance Framework and Holding to Account arrangements to make sure the PCC and Chief Constable conduct business in the right way, for the right reason, at the right time and in the best interests of the public.	

Finance and Resources

During the period 2010/11 to 2019/20, South Yorkshire Police (SYP) received a 19.5% reduction in Government grant (a real terms 40.1% reduction in resources).

At the same time, SYP has faced growth in demand, inflation and the need to fund a number of ongoing 'legacy' issues relating to the Hillsborough disaster and child sexual exploitation (CSE).

This has meant that each year budgets have had to be balanced through a combination of savings (totalling £83m to 2019/20), some use of reserves and increases in the Council Tax Precept for policing.

The funding given to me in 2019/20 was maintained at 2018/19 levels, with the expectation that I should increase the precept by the £24 (14%) maximum allowed. Despite a remaining shortfall of £2.6m which required the use of reserves, I was still able to fund an additional 55 police officers, the majority of whom provide increased visible presence in neighbourhood policing teams.

Work is continuing on the strategic change programme, neighbourhood policing, review of crime management and contact management. This has been further enhanced by the additional uplift funding for a further 30 officers received from central government.

Key activities & outcomes

- ✓ Successfully secured £4.18m of Home Office Funding to tackle serious violence with partners. Work to date has proved effective, with the Home Office confirming the continuation of funding into 2020/21.
- ✓ Work undertaken and still continuing on the strategic change programme, neighbourhood policing, review of crime management and contact management.
- ✓ Effective planning and management of the uplift in police officer numbers, including recruitment, training, induction and management of new officers, along with estates, fleet, Information Services and other equipment considerations.

Income	£000
Core Government Grant	£77,909
Other Grant Income	£13,454
Police Grant	£101,349
Council Tax	£70,674
TOTAL	£263,386

Revenue Outturn	£000
OPCC	£1,561
Partnerships & Commissioning	£2,903
Capital Charges	£2,581
Delegated to Chief Constable	£248,913
Legacy Costs	£2,097
Reserves	£5,331
TOTAL	£263,386

Workforce	FTE equivalent
Police Officers	2,436
PCSOs	155
Police Staff	2,113
OPCC	23
Special PCs	126
Cadets and leaders	107
Volunteers	122
TOTAL	4929



How to Get Involved

Independent Custody Visitors

Independent Custody Visitors are volunteers who check on the treatment of people in police custody, the conditions in which they are held and ensure that their rights and entitlements are being observed.

A visitor will attend a custody suite a couple of times a month for up to two hours and report their findings back to the Office of the Police and Crime Commissioner. They work as part of a team and are accompanied at all times by a fellow Independent Custody Visitor.

Custody visitors must be over 18 years of age, and live or work in South Yorkshire. For those who wish to become a custody visitor, full training is given and reasonable out of pocket expenses paid.

For more information about the role and an application form see the OPCC website: <https://southyorkshire-pcc.gov.uk/get-involved/icvs/> or telephone the OPCC on 0114 296 4150

Public Questions at Public Accountability Board

The monthly Public Accountability Board meeting is where the Police and Crime Commissioner seeks assurance from the Chief Constable and his team on progress by SYP in achieving the Police and Crime Plan Priorities. Members of the public are encouraged to ask questions at the meeting. More information about submitting a question can be found on the OPCC website here or by contacting the OPCC on 0114 296 4150.

Sign up for SYP Alerts

SYP Alerts offers information about local policing issues by text, email or voice message. Sign-up at <https://www.sypalerts.co.uk/pages/4246/1/Register.html>

Independent Advisory Groups

The independent Advisory Groups (IAGs) are a way for communities to work with South Yorkshire Police to help improve services. They advise on policing issues that may cause concern to local people and communities.

IAG members are volunteers from our communities and from various backgrounds who have an interest in policing and its effect on our communities and offer independent advice.

If you live within the South Yorkshire Police area, you are eligible to apply to become a member of an IAG. SYP are keen to expand membership of the IAGs and would like to hear from people from a variety of different backgrounds, gender, disability, age, race, religion/belief and sexual orientation. More information can be found on the SYP website: <https://www.southyorks.police.uk/find-out/independent-advisory-group-iag/>

Special Constabulary

“Specials” are volunteer police officers who give some of their spare time in this way because they want to make a contribution to their communities. They are a vital part of the police service, working alongside regular officers to reduce crime and protect vulnerable people. Being a special constable is a way of developing new skills while serving the local community.

If you are interested in becoming a special constable, please visit: <https://www.southyorks.police.uk/sign-up/join-team-syp/to-volunteer-with-syp/to-be-a-special-constable/applying-to-be-a-special-constable/> for more information.

Police Support Volunteers

There are a number of volunteer roles within the police, such as Customer Satisfaction Volunteer, Rural Crime Volunteer or Digital Outreach Worker. Each role plays a vital part in supporting South Yorkshire Police and is a way of giving back to the community.

If you are interested in a Police Support Volunteer role, please visit: <https://southyorks.police.uk/sign-up/join-team-syp/to-volunteer-with-syp/to-be-a-police-support-volunteer/> or call 01709 832353 and ask for the Police Support Volunteer Project Officer.

Police Cadets

South Yorkshire Police currently run a Cadet scheme where young people aged 15-17 volunteer to help their local community, find out more about how the police work and have the opportunity to work towards awards and qualifications. South Yorkshire Police Cadets have been involved in various aspects of policing such as participating in test purchase operations.

If you are interested in becoming a Police Cadet, please visit: <https://www.southyorks.police.uk/sign-up/join-team-syp/to-volunteer-with-syp/to-be-a-cadet/>



Contact

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facebook.com/SouthYorkshirePoliceandCrimeCommissioner/



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