

Our Ref: FOI 1313

13 January 2021

Dear

Freedom of Information Request – Reference FOI 1313

I refer to your request under the Freedom of Information Act 2000, received on 16 December 2020.

Set out below is the request you have raised and our response to it.

REQUEST

- ‘1. *Have you heard of the Service SHOUT? Yes / No*

2. *If Yes, please tick one of the following boxes below detailing where you have heard of the service;*
Advertisement on the tv
Word of Mouth
Have received Marketing communications
Other (Please detail)

3. *Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to support individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include provision delivered directly to targeted populations or universal services marketed and offered in your locality?*
Yes/No

If Yes, please can you provide the following information about any external provision delivered since the beginning of the 2018/19 financial year;

- *What is the name of the provision?*
- *Who is the provider?*
- *What is the focus/ are the main issues addressed by the provision? (*E.g. Relationships, online safety; bullying; domestic abuse/ healthy*

relationships; self-esteem /resilience; mental health; anxiety and depression)

- *Who is the provision aimed at? (E.g. Children and Young People, adults, young offender, the locality population)*
- *How is the provision delivered? (E.g. group work, one to one work, marketing of support services, helpline etc.)*
- *Are there any target groups your current provision is unable to reach? (E.g. Young offender, children in care, secondary school, unemployed etc.)*
- *What is the annual cost of the provision?*
- *If you have an ongoing contract/licence for the provision, when does this end?*

4. *Do you have an annual budget for external mental health support provision? Yes/No*

If yes, how much is the budget and how is it split? (E.g. Cost of service delivery, marketing budget for new service)

5. *Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to train and support staff working with individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include training for targeted populations or universal training within your locality? Yes/No*

If Yes, please can you provide the following information about any training delivered since the beginning of the 2018/19 financial year;

- *Who is the provider?*
- *What is the focus/ are the main issues addressed by the training? (*E.g. Healthy Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)*
- *Who is the provision aimed at? (E.g. Children and Young People, adults, Young Offenders, the locality population)*
- *How is the provision delivered? (E.g. Face to Face training, e-learning, Virtual Training)*
- *What is the cost of the training?*
- *If you have an ongoing contract/licence for the training, when does this end?*

6. *Are there any gaps in mental health support services that you feel Mental Health Innovations 'Shout' Text service could support? Yes/No*

If Yes, please detail:

7. *Are there any Grants the PCC offers for increase mental health support service provisions? Yes/No*

If Yes, please detail:

What is the Grant?

When is the grant available?

What is the value of the grant?

RESPONSE

Section 1 of the Freedom of Information Act 2000 provides two distinct but related rights of access to information, which impose corresponding duties on public authorities. These are:

- Section 1(1)(a) the duty to inform the applicant whether or not information is held by the authority, and if so,
- Section 1(1)(b) the duty to communicate that information to the applicant.

Section 17 of the Freedom of Information Act 2000 requires the OPCC, when refusing to provide such information (because the information is exempt), to provide you, the applicant, with a notice which:

- a. states that fact,
- b. specifies the exemption in question and
- c. states (if that would not otherwise be apparent) why the exemption applies).

To respond to your request I approached the Partnerships and Commissioning Manager who has provided the following information:

1. Have you heard of the Service SHOUT? - **Yes / No**
2. If Yes, please tick one of the following boxes below detailing where you have heard of the service – **Not applicable**
3. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to support individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include provision delivered directly to targeted populations or universal services marketed and offered in your locality? – **Yes / No**

Please see Appendix A.

4. Do you have an annual budget for external mental health support provision? - **Yes / No, not specifically, but many of our commissioned services are targeted at those most vulnerable, many of whom have mental health issues**

If yes, how much is the budget and how is it split? (E.g. Cost of service delivery, marketing budget for new service) – **not applicable**

5. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to train and support staff working with individuals who

may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include training for targeted populations or universal training within your locality? **Yes / ~~No~~**

See attached at Appendix B.

6. Are there any gaps in mental health support services that you feel Mental Health Innovations 'Shout' Text service could support? – **no information held**
7. Are there any Grants the PCC offers for increase mental health support service provisions? **Yes / ~~No~~**

If Yes, please detail:

What is the Grant?

When is the grant available?

What is the value of the grant?

This information is available on the Office of the Police and Crime Commissioner (OPCC) website and South Yorkshire Police's website in the Statement of Accounts. Therefore, Section 21 – 'Information reasonably accessible by other means' is engaged.

However, to assist you in your request, the following information has been provided.

<https://southyorkshire-pcc.gov.uk/what-we-do/grants/>

If you are unhappy with the way your request for information has been handled, you can request an internal review by emailing this office.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire, SK9 5AF

Telephone: 08456 306060 or 01625 545745

Website: www.ico.gov.uk

Yours sincerely

Sally Parkin
Governance and Compliance Manager
South Yorkshire Police and Crime Commissioner

Appendix A

Name of the provision	Provider name	What is the focus/main issues addressed by the provision? (*see examples above)	Who is the provision aimed at? (* see examples above)	How is the provision delivered? (* see examples above)	Annual cost of the provision	Contract/ licence end date
Victim Support Service	Victim Support	Support following have been a victim of crime, support needs as assessed by both the service and victim.	Universal Service – open to all	Face to face support, online communication, helplines, phone, live chat	£572,284	31/01/2022
Service for victims of serious road accidents and their families	Brake	Initial trauma support/advocacy and sign posting to localised support	Universal Service – open to all	Telephone Support	£2000	31/03/2021
Independent sexual violence advocates	South Yorkshire sexual violence partnership	Support following have been a victim of sexual violence, support needs as assessed by both the service and victim	Universal Service – open to all	Face to face support, online communication, helplines, phone, live chat	£490,540	31/03/2022

<p>Independent domestic violence advocates</p>	<p>IDAS (Barnsley and Sheffield), Rotherham MBC & Doncaster MBC</p>	<p>Support following have been a victim of domestic abuse, support needs as assessed by both the service and victim</p>	<p>Universal Service – open to all</p>	<p>Face to face support, online communication, helplines, phone, live chat</p>	<p>IDAS Barnsley £72,076 IDAS Sheffield £171,937 Rotherham MBC £78,265 Doncaster MBC £117,551</p>	<p>31/03/2022 31/03/2024 31/03/2021 31/03/2021</p>
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Appendix B

Provider name	What is the focus/main issues addressed by the provision? (*see examples above)	Who is the provision aimed at? (* see examples above)	How is the provision delivered? (* see examples above)	Cost of the training	Contract/ licence end date
Homeless Link	Trauma Informed Practise	ISVAs, IDVAs and specialist police officers	Face-to-face training	£4000	2019