

### POLICE AND CRIME PLAN PERFORMANCE REPORT

# 1<sup>st</sup> April to 30<sup>th</sup> June 2020

### Introduction

The Police and Crime Plan for South Yorkshire is published by the Police and Crime Commissioner (PCC). It outlines his priorities for the area and how he will work with the police and partners to achieve them. The Police and Crime Plan 2017-2021 was renewed in 2019. The overall aim remains: For South Yorkshire to be a safe place in which to live, learn and work.

The priorities in support of the aim for 2020/21 remain:

- Protecting Vulnerable People
- Tackling Crime and Anti-Social Behaviour
- Treating People Fairly

whilst providing value for money for policing and crime services when working to deliver these priorities.

This report aims to provide an overview of the progress of all policing and crime partners across South Yorkshire against achieving the priorities of the Plan. The report does not include everything being delivered. More information can be found on the PCC's website www.southyorkshire-pcc.gov.uk.

### Disclaimer

Much of the performance indicator data used in the graphs in this report is not yet fully audited and is subject to change as records are up dated and quality checks undertaken. Therefore, data is subject to change until published by the Office for National Statistics and cannot be reproduced without permission from the owner of the data.

# **Police and Crime Plan Summary Dashboard**

Protecting Vulnerable People				
Measure	12 Months to June 2019	12 Months to June 2020	Trend*	
Recorded Domestic Abuse Crimes (1)	19,957	22,569	<b>↑</b>	
Domestic Abuse Crime arrest Rate (1)	41%	54%	<b>↑</b>	
Recorded Sexual Offences (1)	4170	4196	<b>↑</b>	
% of crimes where victim is assessed as vulnerable (1)	29%	30%	<b>←→</b>	
% of vulnerable victims satisfied with initial contact (1)	81%	82%	Change not statistically significant	

Tackling Crime and Anti-Social Behaviour				
Measure	12 Months to June 2019	12 Months to June 2020	Trend*	
SYP Recorded level of Anti-Social Behaviour (1)	36,868	34,692	₩	
Recorded level of all crime (1)	14,4603	14,3071	<b>+</b>	
	Apr 17- Mar 18		Trend*	
Rate of proven re-offending (adults) (2)	30.6%	Data publication cancelled by Ministry of Justice.		
Rate of proven re-offending (youth) (2)	28.6%	Next publication scheduled for 29 <sup>th</sup> October 2020		
	12 months to March 19	12 months to March 20		
Serious crimes involving a knife or sharp instrument (3)	1032	974	<b>↓</b>	

Treating People Fairly				
Measure	12 months to Mar 19	12 months to Mar 20	Comparison	
% of people saying police do a good/excellent job (3)	54.7%	49.7%	Decrease not statistically significant	
Measure	Apr 19 to Jun 19 (Q1)	Apr 20 to Mar 20 (Q1)	Trend*	
Number of referrals to Restorative Justice service (4)	124	146	<b>↑</b>	
Measure	12 months to Jun 19	12 months to Jun 20	Trend*	
Stop and Search conducted (5)	8327	18514	<b></b>	

Providing Value For Money For Policing and Crime Services		
End of year forecast (Revenue) (6)	£2.49m overspend	
End of year forecast (Capital) (6) Programme being revised in light of Covid-19. Forecast to be confirmed		

Source: (1) SYP, (2) MoJ, (3) ONS), (4) Remedi, (5) Police.UK, (6) OPCC

<sup>\*</sup> Unless otherwise stated, the arrows denote the direction of travel only rather than any statistically significant increase/decrease 2 | P a g e

### COVID 19

This quarter 1 2020/21 report has been written during the continued Government's lockdown restrictions on the whole UK population as a result of the Covid 19 Coronavirus pandemic.

There continues to be wide ranging changes to the ways of life for everyone and changes to the way business and organisations have to operate with the focus of the Police and Crime Commissioner's (PCC) activity moving into 2020/21 having to change for the duration of the emergency situation.

Whilst the three priorities under the Police and Crime plan for 20/21 remain as:

- Protecting vulnerable people
- Tackling crime and anti-social behaviour
- Treating people fairly

During the first quarter of this year, the emergency situation created by the Coronavirus means that business is still not being conducted as usual. In order to respond to the emergency and fulfil his statutory responsibilities, the Commissioner's continued focus has been:

- Ensuring the Chief Constable has sufficient resources to respond to the Emergency
- Ensuring, on behalf of the public, that the police respond in ways that are necessary, sufficient, proportionate and ethical (holding to account)
- Facilitating effective partnership working among agencies and groups working in community safety, violence reduction and criminal justice
- Commissioning and co-commissioning services, particularly for victims of crime, and providing grants for policing and anti-crime purposes

In reality during the first quarter of 2020/21 this has meant:

- Modified Governance meetings. Assurance and governance meetings have continued virtually in order to ensure the checks and balances are
  in place that the public expect to see including Joint Independent Audit Committee and Independent Ethics Panel. The Independent Ethics
  Panel's focus specific to Covid 19 has been to provide assurance, to the PCC and the public, on how the new legislatives powers are being
  used in South Yorkshire.
- Continuation of the Public Accountability Board (PAB) meetings virtually with updates from the Chief Constable on the police response to Covid 19, plus updates on Office on the Police and Crime Commissioner (OPCC) engagement with the public and partners
- Continued publication of public interest information from PAB on the OPCC website
- Regular meetings with the Minister of State for Crime, Policing and the Fire Service, Kit Malthouse, to ensure PCCs are provided up to date information
- Updates from the South Yorkshire Local Resilience Forum (LRF) provided to the PCC by South Yorkshire Police (SYP) Covid lead, ACC Hartley. The OPCC Engagement and Communications manager will also attend the LRF communications sub group

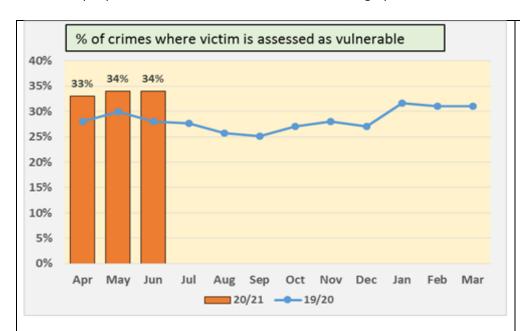
### COVID 19

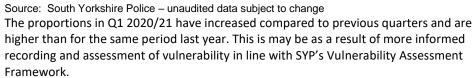
- SYP Gold, Silver and Bronze command structure to coordinate all aspects of the Force response to Covid 19 e.g. establishment of a coordination unit
- Business continuity plans in place and reviewed inclusive of Commissioned Service providers to ensure continuity of service to victims, witnesses and offenders
- Arrangements to allow the Police and Crime Panel to continue to carry out its responsibilities

Within this priority, the focus for 2020/21 is:

- ➤ Helping victims of serious violence, domestic abuse, sexual offences, including children.
- > Helping those who are victims and survivors of child sexual exploitation and child criminal exploitation, human trafficking and slavery.
- > Helping those vulnerable to cyber and internet fraud.
- > Mental Health South Yorkshire Police (SYP) partnership working to help those in crisis to obtain the right help from the right service at the right time.
- > Improving how the public contact the Police (including improved 101 services).

This section of the report includes a look at data and performance indicators as well as information about the range of work going on aimed at protecting vulnerable people - details of which are included after the graphs.







Source: South Yorkshire Police – Victim Satisfaction Survey. 89% of all victims in quarter 1 were satisfied with the initial contact they had with the police. Whilst this shows a percentage increase, this is not a statistically significant increase compared to the same period last year and compared to Q4 2019/20.

### **Domestic Abuse during the Coronavirus pandemic**

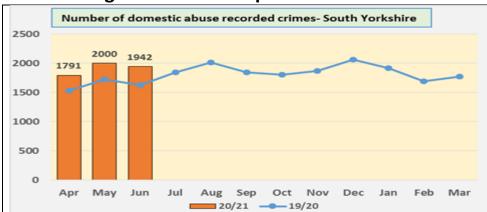
Domestic abuse (DA) has been a particular focus during the lockdown period. DA is an area that was predicted to increase with offenders and victims in continuous close proximity, but the concern from the outset was that victims may find it more it more difficult to report to the police. In response South Yorkshire Police (SYP) have quickly developed and implemented an online reporting platform giving victims an additional channel for reporting DA. Using the online portal, victims can still receive exactly the same service as if they had contacted SYP by phone. The online portal is not South Yorkshire Police branded and there is a quick "close" button that removes all evidence of the portal from a victim's screen.

Between its launch on 20th April 2020 and 1st July 2020, SYP received 268 online reports, with the most common reports being non-crime related issues such as verbal arguments, and crime-related incidents of harassment, stalking and malicious communications. The portal is to be retained as an ongoing reporting option

The force have also used radio advertising to publicise the "silent solution" as another channel for reporting DA. Victims can phone 999 and then press 55 whilst on the call to allow the police to listen in without the need for a victim to speak - thereby reducing attention that may be generated by a phone call.

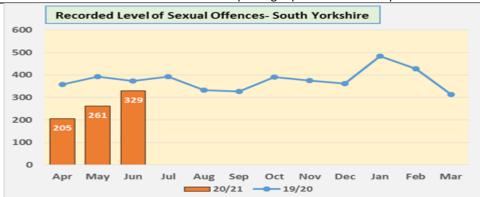
Further communication and information about DA has been enhanced for use within the force itself so that officers and staff have the most up to date contact information to help victims of DA and to report concerns themselves.

A new specialist team set up by SYP just prior to the lockdown dealing with Domestic Violence Protection Notices (DVPNs) and subsequent applications for Domestic Violence Protection Orders (DVPOs) is progressing well and has adapted to COVID 19 restrictions. DVPNs and DVPOs are an important tool that police can use which allows victims to be safeguarded whilst providing time for both victims and perpetrators to access the specialist support they might need.



Source: South Yorkshire Police - unaudited data subject to change

Domestic abuse recorded crimes were higher in Q1 20/21 than in the same period 2019/20. SYP and the OPCC have been working hard during the Covid 19 Pandemic to make sure victims are still able to report domestic abuse whilst being confined to their homes with their abusers. An increase in reporting is positive in this respect.



Source: South Yorkshire Police – unaudited data subject to change

There has been a decrease in the recorded levels of sexual offences in Q1 2020/21 compared to the same period the previous year, this will be as a result of the Coronavirus restrictions in place since March 2020. However, numbers have increased month on month during the restrictions.



Source: South Yorkshire Police – unaudited data subject to change

SYP's continued focus on domestic abuse (DA), including the setting up of dedicated DA teams, means that the proportion of Domestic Abuse Crimes where an arrest is made has been increasing, with the percentage of arrests during quarter 1 being higher than during the same period in the previous year.



Source: ONS - Police Recorded Crime

Latest available data up to March 2020 shows South Yorkshire Police has the third highest level of recorded sexual offences compared to most similar forces.

\*Recorded levels of sexual offences will include both crimes committed recently and older crimes, sometimes from a number of years ago. It is accepted that there is underreporting of sexual offences nationally.

Any of us may become vulnerable at any time in our lives. We could be stalked, burgled or have the data on our computers hacked. There are some victims of crime who are especially vulnerable for example children and those who have been sexually assaulted. The trauma can last many years. That's why my office funds or jointly funds a number of services to help such as the Independent Sexual Violence Advocate (ISVA) Service and the Sexual Assault Referral Centre (SARC). Further details are shown in the following paragraphs.

### **Independent Sexual Violence Advocate Service (ISVA)**

The service continued to maintain its Key Performance Indicators (KPIs) with clients and partners as the service was designed to work remotely, as such there was relative ease from a logistical perspective to comply with lockdown requirements and home working. The ISVA workers have hosted virtual meetings together to discuss working practices, issues, acknowledge the impact of isolated working and discuss strategies to ensure the emotional wellbeing of staff.

There has been a 40% reduction in referrals over the period attributed to the lockdown. This can be attributed to several factors including a reduction in the volume of sexual violence, barriers for reporting (particularly children) with no 'safe' places to disclose or professionals monitoring behaviour, and the realisation due to lockdown that a relationship is abusive.

It is expected that there will be an increase in referrals as restrictions are lifted, covering acute instances committed during lockdown, the period of reflection and/or the exacerbation of previous trauma due to the removal of coping/diversion strategies (exercise, socialising, groups, etc.). The partnership has engaged with funders to secure more funding in anticipation of this increase.

#### Sexual Assault Referral Centre (SARC)

The SARC at Hackenthorpe Lodge offers crisis support to victims following a rape or assault, including the option to have a forensic examination. The centre works with specialist agencies to provide the right treatment, support and aftercare and helps people understand their rights and options. The service is confidential and independent of the police, and members of the public can refer themselves without having reported a crime to the police. Victims may choose to stay anonymous and do not have to give their name to access services.

The team at Hackenthorpe Lodge have been working hard seeing patients during the Covid pandemic and although there was a slight dip in numbers at the beginning of lock down, numbers are slowly increasing.

The staff have re-established the Facebook communications page and have recently set up a twitter page in order to engage and promote our services more widely.

Links:

https://twitter.com/hackenthorpeL

https://www.facebook.com/pages/category/Medical-Company/Hackenthorpe-Lodge-1779391245616137/

The manager held an online operations meeting inviting referral pathways services to discuss the challenges being faced in lock down and how best practice could be shared during this period to encourage victims to still seek the help they need during the pandemic. SARC nurses have also begun linking back in with pathway providers such as Accident & Emergency, GP surgeries and Sexual Health to ensure the service being delivered by the SARC meets the needs of everyone in the community.

During Q1 2020/21, there were 89 referrals into the SARC. This is fewer than the 111 in quarter 4 and the 139 for the same period in 2019/20, however the percentage of rape and sexual assault crimes reported by those over 17 years old and referred to the SARC has remained at around 18%, therefore the lower levels of referrals is in line with the lower levels of recorded rape and sexual assault crime during this quarter. The majority of referrals were from SYP (83%), followed by self-referrals (15%) and agency referrals (2%).

# "Inspire to Change" - Domestic Abuse Perpetrator Programme – South Yorkshire Community Rehabilitation Company (SYCRC)

The Inspire to Change programme has been designed to help people learn new skills and find ways to manage and control their abusive behaviour. It encourages positive, pro social thinking and behaviour to prevent future harm to partners, children and family members.

There have been 576 referrals to the programme in quarter 1 (from April to June 2020.) This demonstrates a significant increase compared to the referrals received in the same quarter last year (121). Referrals have been received from multiple sources;

- 70 Social services
- 35 Self-referrals
- 457 Police referrals
- 14 Other sources

Referrals for females have also increased from 42 in the last quarter to 127.

Work is being undertaken with partners including local authorities and the police to ensure that referrals are appropriate and are of good quality. Inappropriate referrals can impact on the success rate of the programme. Work includes delivering training and production of an online video to explain the referrals criteria in detail.

Towards the end of quarter 4, the Inspire to Change team saw a significant change in circumstances due to the outbreak of Coronavirus. The team have continued to respond to these challenges, implementing new ways of working to support diversity of need.

The team has continued to work from home during quarter 1 of 2020/21. All contact with service users currently takes place via telephone. Referrals, assessments and 1-1 intervention continue as usual as does communication with professionals. Crisis support remains in place until 9pm each evening.

The digital platform has been expanded. The YouTube channel has been further developed to provide video-based skills for service users to access 24 hours a day. This tool has also been shared with professionals wishing to complete motivational work with their service users prior to referring to the programme.

https://www.youtube.com/channel/UCcSw2CzfFWpy0slG5ad9N4A/featured?disable\_polymer=1

Furthermore, responses to known heightened risk periods such as bank holidays have been addressed in terms of providing electronic support for alcohol awareness. https://spark.adobe.com/page/TkjviLrJMnozN/ This can sent via text and email to any mobile device.

Traditional group work remains closed at the moment however, it is known that peer support is a significant factor in progression. The team have now recorded all sessions of our programme in video format. Teleconference group will commence this month whereby service users will be able to access the video recording for up to a week prior to group. This enables the group members to prepare at a time that suits them and

their families rather than being restricted to set office hours. During group, the themes will be explored further and this will enable keyworkers to assess learning and progression in more detail.

One of the functions of Inspire to Change is to provide training to professionals in understanding and carrying out work with perpetrators. With community events and workshops being cancelled this summer the team are preparing digital versions of these.

The initial video introduces professionals to the service and discusses the link between motivation and success.

https://spark.adobe.com/video/w7HEcY2TeI4zu Further workshops are being created with a view to hosting webinars from the autumn. Inspire to Change are continuing to provide a service throughout these challenging times with the aim of keeping families in

South Yorkshire safer from harm.

### **Safeguarding Children**

One of the areas of crime and incident reporting to police forces that has been impacted by the Coronavirus Pandemic is Child Abuse. Normally, on a daily basis, it is usual for children to come in to regular contact with adults in various guises; teachers, grandparents, neighbours or friends. However, during this period of social distancing and self-isolation such contact is drastically reduced. At the same time, increased pressures on parents/carers regarding job security, finances and social isolation could increase the risk of a child being subject to abuse or neglect. ChildLine has seen an increase in calls since the introduction of the Governments stricter social distancing measures, but child referrals from external agencies have decreased. Volumes of child abuse offences appear to be

stabilising at a reduced level, also reflected in the volumes of child protection referrals. Frontline officers, detectives and PCSOs may now more likely come in to contact with vulnerable children than other services. SYP has therefore highlighted to all employees the importance of professional curiosity, and frontline officers have been asked to show an increased degree of professional curiosity into the wellbeing of children when attending incidents. This is of particular importance when conducting enquiries where the incident does not relate directly to any concern for children within an address, with intelligence analysis supporting the links between child abuse cases identified and occurrences of domestic abuse offending. This curiosity is also required where officers encounter children and young people whilst on patrol.

A Child Exploitation coordinator has been appointed for the Force. The Co-ordinator covers all of South Yorkshire and has started working closely with partners to embed the Child Exploitation Tracker which identifies our cohort of children linked to Child Criminal Exploitation and County Lines and this will be expanded to include Child Sexual Exploitation over the coming months. It has been agreed that a trial will run through August with a view to launching in September. Support with this is provided through the National County Lines Coordination Centre and reflects identified good practice from a recent HMIC inspection.

Training continues across SYP and with partners to embed County Lines and Child Criminal Exploitation recognition and spot the signs to all practitioners across South Yorkshire.

Work is being undertaken with regional partners to manage and disrupt mapped County Lines and continue to build the intelligence picture within SYP and neighbouring Forces which is demonstrating our recognition of this crime.

### **Cybercrime and Fraud**

The last few months have demonstrated the reliance modern life now has on the use of technology in both a work environment and personal life. It

will be expected that some practices adopted during the COVID pandemic will be taken forward when some form of normality resumes. It is anticipated that the use of technology will continue with companies opting for employees to work more from home and people continuing to meet and shop online. This increase usage of technology will also allow cyber criminals the opportunity to target more people potentially making them vulnerable to scams or personal details including password or financial accounts being accessed. South Yorkshire Police are alive to this as a real threat and has increased its publicity around people and companies staying safe online and promoting awareness of digital hygiene. Use of social media, tweets and the SYP alerts scheme have assisted in delivering this message. The Cyber PROTECT Officer is also now engaging with businesses and community groups through online forums as people are adapting to new ways of meeting and socialising,

The force continues to strengthen its investigative capability around cyber-crime through continual professional development of police officers and police staff who have the specialised skill sets to investigate criminals who have used technology to facilitate their criminal activities. Moving forward there are further plans to continue upskilling frontline staff in order for them to have an awareness of technology and the importance of capitalising on every opportunity to gathering digital material that may assist in the investigation of an offence, but also making them aware of the restrictions legislation may impose on capturing evidence in this format.

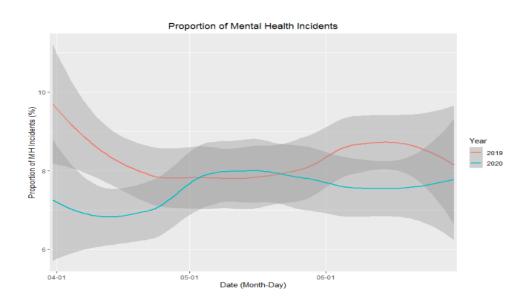
#### **Mental Health**

Community Multi-agency risk assessment conference (CMARAC)
Since November 2018 there have been 24 referrals to Doncaster CMARAC.
14 cases had been heard over 15 meetings with partners, to share

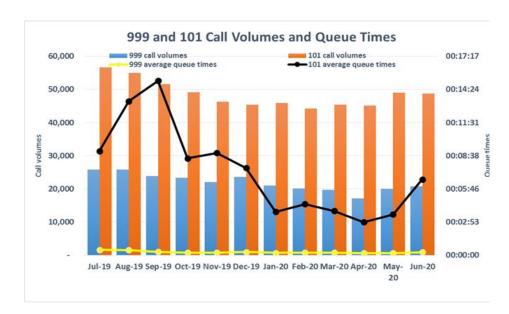
information and formulate risk management plans. From the 24 cases, 33% were from Police and the remainder from partner agencies. An evaluation of Doncaster CMarac has been completed and shared with Senior/District Command Teams, with a view to working with partners and considering implementation in Sheffield.

Mental Health Related Incidents. Since March 2020 the force has been actively monitoring the impact of COVID on police demand generated through mental health related incidents.

During the period 1st April to 31st June 2020, an analysis of force data, shows there has been a non-significant decrease in the proportion of mental health related incidents compared to the same period last year.



### 999 and 101 Calls<sup>1</sup>



Following the closure of pubs, clubs, other entertainment venues and retail premises at the end of March, overall demand on policing services fell initially before starting to increase again, so that by the beginning of June levels of demand were getting back to normal levels. However, the nature of demand had and continues to change as restrictions are eased.

The total number of 999 calls (shown by the blue columns in the graph) has continued to fall in Q1 2020/21 with volumes 17% lower than in the same quarter the previous year. Monthly figures, however, show volumes starting to increase as lockdown measures ease.

Coronavirus restrictions did not reduce the demand on the 101 service during Q1 2020/21. The total number of 101 calls (shown by the orange columns in the graph) has increased in Q1 2020/21 with volumes just over 2% higher than in the same quarter the previous year and around 5% higher than the previous quarter.

The average 999 wait time during Q1 2020/21 (the yellow line in the graph) was 12 seconds, a reduction compared to the same period in 2019/20.

The average 101 wait time during Q1 2020/21 (the black line in the graph) was just over 4 minutes, a reduction compared to the same period in 2019/20 but slightly higher than in the previous quarter.

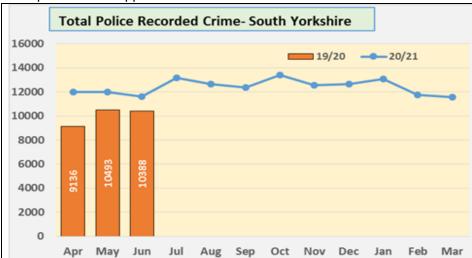
There are a number of points at which wait times can be calculated for 101 calls. The figures used here include the time a person spends going through switchboard up to and including being answered by a 101 call handler.

Call Back Assist offers callers to 101 an option to receive an automated call back rather than wait for their call to be answered. The current Call Back Assist solution is licensed to allow 10 concurrent call-backs, the 11<sup>th</sup> caller is therefore not offered a call back option. However, the success of Call Back Assist now means that demand for automated call-back can exceed current capacity. The PCC has therefore approved an additional 10 call back assist licences at a cost of £28,500 to double the capacity of the service.

 $<sup>^{1}</sup>$  includes all calls for service regardless of whether a victim is assessed as vulnerable under SYP's vulnerability assessment framework or not.

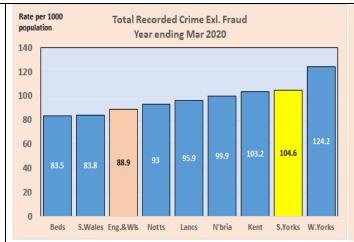
The indicators and narrative chosen for this section of the report aim to show achievement against the areas of focus for 2020/21 under this priority:

- > SYP's understanding of current and future demand on policing services and how well SYP use this knowledge.
- > The effectiveness of neighbourhood teams in working with partners, in listening to the public, and in helping to prevent and tackle crime and ASB.
- Whether SYP has the right workforce mix to deal with crimes such as serious and violent crime, cyber-crime and terrorism.
- > How well crime is understood, and how far it is being brought down
- > The rehabilitation of offenders and the reduction of reoffending.
- > A public health approach to crime.



Source: South Yorkshire Police - unaudited data subject to change

In line with the national picture during the Coronavirus restrictions, total recorded crime in South Yorkshire has decreased in Q1 2020/21 compared to the same period the previous year. Crime levels are expected to increase again as restrictions are eased.



Looking at the latest available comparator data, South Yorkshire has the second highest rate of total recorded crime compared to the most similar group of police forces.

Source: ONS - Police Recorded Crime

SYP: District Recorded Crime	Barnsley	Doncaster	Rotherham	Sheffield
% change. 12 months to	+0.6%	-3.6%	-4.6%	+0.4%
30.6.20 compared to 12				
months to 30.6.19				
Volume 12 months to 30.6.20	24,186	36,955	25,201	54,999
Volume 12 months to 30.6.19	24,038	38,350	26,426	54,763

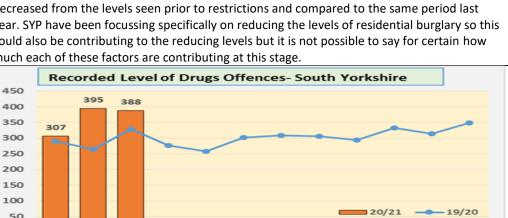
Source: South Yorkshire Police – unaudited data subject to change

The accuracy of crime recording by the police has an impact on recorded crime figures. Those with more accurate recording may have higher recorded crime figures. HMICFRS conduct a rolling programme of inspections on forces' accuracy called "Crime Data Integrity" inspections. More details can be found on the HMICFRS website



Source: South Yorkshire Police – unaudited data subject to change

With residents largely confined to their homes, there has been less opportunity for homes to be burgled during Q1 of 2020/21. Therefore, recorded level of residential burglary has decreased from the levels seen prior to restrictions and compared to the same period last year. SYP have been focussing specifically on reducing the levels of residential burglary so this could also be contributing to the reducing levels but it is not possible to say for certain how much each of these factors are contributing at this stage.



Source: South Yorkshire Police – unaudited data subject to change

Jul

Aug

Apr May Jun

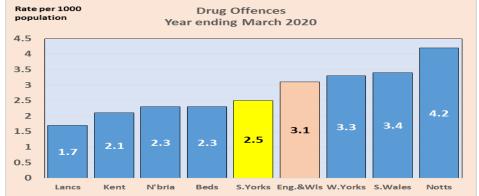
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Recorded levels of drugs offences in Q1 2020/21 have been higher than the same period last year and have shown an increasing trend over recent months. Drugs offences include the possession and trafficking of drugs. Higher levels of recorded offences suggest more pro-active work being done by SYP to tackle drug crime.



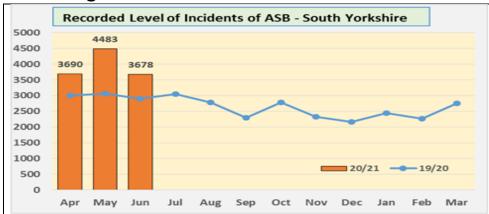
Source: ONS - Police Recorded Crime

The latest comparator data for the year to March 2020 shows that South Yorkshire has a higher rate of residential burglary than the similar group of forces and the national average. Tackling residential burglary is a priority for all districts with a number of specific operations and initiatives in place to tackle the issue.



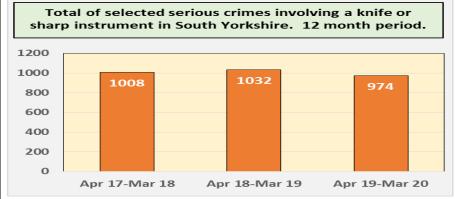
Source: ONS - Police Recorded Crime

The latest comparator data for the year to March 2020, shows South Yorkshire as fourth highest out of the most similar group of police forces for the recorded level of drug offences and sits below the England and Wales average.



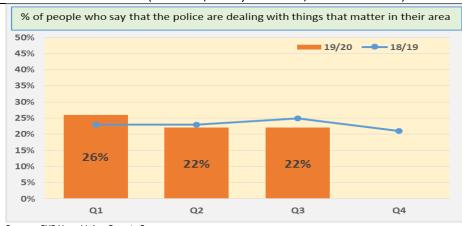
Source: South Yorkshire Police – unaudited data subject to change

There has been an increase in the recorded level of Anti-Social Behaviour in Q1 2020/21. Levels are also higher than the same time in 2019/20. Increases are due to the recording of Covid-related incidents (breaches / rowdy behaviour/ vehicle nuisance).



Source: ONS - Police Recorded Crime

The number of offences involving a knife is slightly lower in the latest 12 month period compared to the same periods in the last two years.



Source: SYP Your Voice Counts Survey

No survey carried out during Q4. The Q1 survey question set has been refreshed and results delayed until September. Therefore these figures are as reported at Q3 19/20.

The % of people saying that the police are dealing with things that matter in their area has remained the same in Q3 compared to Q2 19/20. The % is lower than the same period the previous year but this is not a statistically significant change.



Source: SYP - Your Voice Counts Survey

No survey carried out during Q4 and Q1, therefore these figures are as reported at Q3 2019/20.

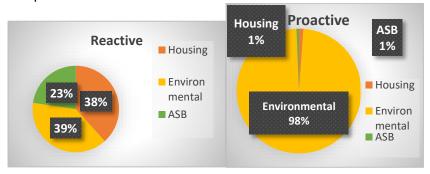
The % of people who think that the criminal justice system is effective has fallen during Q3 compared to Q2 but this is not a statistically significant decrease. However, there has been a statistically significant decrease compared to the same period last year.

# 2. Tackling Crime and Anti-Social Behaviour Community Safety Partnerships (CSPs)

CSPs are a key way in which all partners across South Yorkshire work together to keep people safe. CSPs are made of up of representatives from South Yorkshire Police, Local Authorities, Health services, Housing Associations, Fire and Rescue Services and Criminal Justice partners covering, Barnsley, Doncaster, Rotherham and Sheffield. The PCC holds bi-monthly meetings of the County Wide Community Safety Forum where representatives from each partnership meet together. This is how the Rotherham, Doncaster, Barnsley and Sheffield partnership have been working to tackle issues of concern to local residents.

### **Safer Barnsley Partnership**

The charts below demonstrate that demand relating to housing, environmental and ASB this quarter is fairly evenly spread. However, 98% of all proactive work relates to environmental crime and blight. Proactive housing and ASB cases each account for just over 3.5% of the demand, whereas environmental issues proactively identified account for over 75% of the overall demand in this area. Where figures are compared for flytipping and waste in backings and alleyways only, this increases to 88% of the overall demand, with 12% of demand arising from customer complaints.



### **Case Study**

The officer has been working on this case throughout the whole of this quarter period. The landlord has breached his CPN (Community Protection Notice) whereby he was given every opportunity to clear the waste. There are several linked incidents to this property including ASB and drug dealing. The accumulation of waste lead to the Head of Service intervening as the Landlord was refusing to cooperate. The owner has been issued with a breach of CPN and prosecution is pending. By the whole team working together to identify funding and linking in with the Environment Task Force the waste was cleared. The photos below show the extent of the issue.





### Safer Stronger Doncaster Partnership (SSDP)

During Q1 the core business of the Partnership has continued virtually. We have taken the opportunity presented by the current situation to refocus our priorities across the structure, to ensure these remain fit for purpose and addresses current and future challenges, as the Covid situation continues to change. Key decisions have been made regarding the introduction of a fifth Theme Group, specifically to address violent crime. This will be closely interlinked with other groups, given the cross-

cutting nature of this agenda within the partnership and will directly support the work of the South Yorkshire Violence Reduction Unit. All

Theme Groups are currently reviewing and refreshing their strategies and terms of reference to ensure they are reflective of current demand and future priorities. A renewed performance framework is also being developed to ensure consistency across the expanded structure.

In relation to initiatives during 2020/21, the SSDP has obtained approval from the OPCC to continue to support key roles in relation to tackling domestic abuse and serious organised crime, as well as continuing to support the work of the Youth Council in their programme of education and engagement across numerous community safety agendas. This year, Theme Groups are managing specific funding pots within the Community Safety Grant, to enable them to respond to emerging issues throughout the year and to facilitate planning for seasonal trends.

### **Rotherham - Safer Rotherham Partnership**

Since the Covid-19 lockdown from 23rd March, there has been an increase in reports of anti-social behaviour (ASB) some of which could be attributed to reports of lockdown breaches and the impact of people being at home for longer periods. The Council is restructuring anti-social behaviour incident response services to provide increased capacity across the Borough.

Bringing people together through common values is an important part of promoting confident and cohesive communities. This was demonstrated by local young people, faith leaders and Councillors coming together to

produce a moving and impactful film to mark the Remembering Srebrenica 25<sup>th</sup> anniversary. The film invited residents to reflect on how 'Every Action Matters'.

The Council is currently consulting on the renewal of both the Town Centre & Clifton Park Public Spaces Protection Order (PSPO) and the borough wide Dog Fouling PSPO, both of which have been key tools for the partnership in tackling ASB.

Rotherham Domestic Abuse services continue to offer support including seven day week support from the Independent Domestic Violence Advisor (IDVA) service and Webinar evening and weekend availability from Rotherham Rise. Figures are starting to increase in referrals to the Multi Agency Risk Assessment Conference (MARAC)<sup>2</sup> which is positive in that victims are feeling confident in reporting incidences and receiving support. Domestic Abuse training for partners is due to commence in October 2020 and will be held virtually. Organisations supporting some of the most vulnerable people, Rothacs, Rotherham Rise and Apna Haq were all successful in various bids to help them maintain support through the Covid-19 lockdown, including additional accommodations for families fleeing domestic abuse.

Working with the South Yorkshire Modern Slavery Partnership the Safer Rotherham Partnership has facilitated the training of twelve members of Council staff, across various departments to be Single Point of Contact Officers for modern slavery and human trafficking issues. Rotherham is the first in South Yorkshire to do this but will be closely followed by the other three areas. This has enabled the partnership and the Council to provide much greater assistance, knowledge and expertise to assist the Police and other agencies in identifying and investigating these issues.

<sup>&</sup>lt;sup>2</sup> The Multi Agency Risk Assessment Conference (MARAC) is an initiative designed to bring agencies together to discuss the safety and well-being of people that are at high risk of further serious harm..

# 2. Tackling Crime and Anti-Social Behaviour Sheffield Community Safety Partnership

Sheffield CSP is still functioning and responding well during COVID 19. All partners have come together to ensure Sheffield and especially all of its residents and businesses have been provided with timely effective advice and information to enable them to act accordingly during the outbreak. All of our CSP Priority Theme groups have continued to engage as best as possible and all are making plans to ensure the recovery and easing of lockdown measures are managed in a competent professional manner. For example Sheffield has a large and diverse student population and plans are ongoing to bring new and returning students back into the City in a safe and secure manner during September. In addition the CSP Senior Leaders have come together during the outbreak to ensure that the most vulnerable in our society are constantly engaged and their specific needs are being catered for during these unprecedented times. The PCC's Discretionary Funded Projects despite lockdown have continued to provide support in their specific area of expertise were possible by use of social media as a result of the social distancing measures being implemented by the Government. Due to COVID the final decision on PCC Funded Projects for the next twelve months has been slightly delayed but hopefully within the next few weeks we will be back on track re this area of our work. Sheffield Fortify continues to represent the lead partnership structure for the disruption of organised crime, with the following results:

- seizures: 3.3kg cannabis; 2490 cannabis plants; 617 wraps of class A; £20, 700 in cash; and 3 vehicles;
- 29 warrants executed;
- 6 adults and 5 children entered into safeguarding;
- 17 years and 9 months custody handed out to individuals involved in organised crime.

Bronze also continues to manage interventions and support for vulnerable people exploited by Organised Crime Groups, including providing strengthening security arrangements for their properties, joint visits and managing priority housing in order to keep individuals safe from violence.

### **Neighbourhood Policing**

Neighbourhood Policing (NHP) in South Yorkshire is about working at the local level, engaging directly with the community. Neighbourhood policing continues to develop in South Yorkshire and each of the four districts are gaining an understanding of their neighbourhood provision and how it needs to be developed further to tackle community issues. Teams across all four districts are engaging with their local communities through attending community meetings, linking with Neighbourhood Watch, using Social Media and engaging with children and young people through schools and universities. All districts now publish a Neighbourhood Newsletter circulated by Inspectors and there are currently over 30,000 people signed up to SYP's Community Alerts.

### **Barnsley**

Barnsley's Neighbourhood Policing Teams (NPT) have been in existence for 3 years, with additional investment made so that the final footprint of 6 teams to match the Area Councils was achieved in February 2020.

Neighbourhood teams use a problem solving approach, working jointly with partners to address local issues. Barnsley currently has 93 Problem Solving Plans covering:

- 41 high demand individuals
- 24 case managed locations
- 15 prolific offenders & Organised Crime Group members
- 10 Repeat/Vulnerable victims
- 3 Engagement plans

Listening to residents and local Councillors, the district knows that community priorities for SYP to tackle are drugs, burglary and speeding. Speeding has become a particular issue during lockdown. All the Barnsley Teams have been acting on information provided and conducting speed checks on key roads across the district, in addition to securing support from the Roads Policing Group. They have been updating their communities on action taken via social media and newsletters. The neighbourhood teams are also liaising with the Barnsley Council and the Safer Roads Partnership to identify longer-term solutions.

More recently, there have been a number of 'car cruises' in Barnsley and across South Yorkshire. Neighbourhood teams are gathering intelligence and evidence, with which they will seek to take enforcement action. They are also working with the Council and landowners to identify solutions as well as with the Roads Policing Group to ensure an effective response to these gatherings.

In relation to drugs – From the beginning of June 2020, the Fortify Team have been disrupting organised crime groups who are involved in large-scale cannabis production across the District. This work has resulted in 13 addresses being searched, predominantly in Barnsley, the results of these searches are:

- 1,368 cannabis plants, street value of approx. £700,000
- 21kg of prepared cannabis, street value of approx. £105,000

- 9 arrests made, of which 6 have been remanded in custody
- 4 vehicles seized
- £64,000 seized

Recorded levels of burglary have fallen during lockdown which was generally to be expected, the challenge is to maintain these lower levels as lockdown restrictions ease and more people are leaving their homes to go to work or on holiday. The data from 3 weeks in July shows further reductions again and suggests that this is being achieved.

There are particular problem solving plans in place in respect of tackling burglary in Measborough Dike, Grimethorpe and Goldthorpe. This is a relatively new initiative and brings together CID, NPT and partners to problem solve these high priority issues. These will be evaluated and the learning rolled out across other areas affected by burglary.

#### **Doncaster**

Doncaster's planned expansion of its Neighbourhood portfolio has been impacted by the current pandemic, as it has not been possible to visit prospective sites or start refurbishment work. However, work continues to expand with revised targets shown below:

- October / November 2020 Creation of Neighbourhood Team for Conisborough / Denaby communities. Location for team is not yet established
- October 2020 Expansion of Neighbourhood Team at Rossington Police Station
- January 2021 Expansion of Neighbourhood Team for Adwick and surrounding communities at Davies House
- March 2021 Creation of Neighbourhood Team at Armthorpe

Doncaster now has four neighbourhood teams based at Thorne, Edlington, Mexborough and at College Road in the town centre. Through the above proposed expansion the aim is to be visible in all those communities with a significant policing need and therefore create the foundations on which to fully engage, effectively problem solve and positively impact on the safety and security of those communities.

Speeding Vehicles is one of the issues that Doncaster communities see as a significant problem and therefore it has been a priority for the Central Neighbourhood team in recent months. As a result, police officers on the Neighbourhood team have been trained in speed enforcement and will be conducting regular speed enforcement operations when demand allows. Over a 1000 vehicle drivers have been advised as a result of this operational activity during the last three month period. This work and the results are published via Facebook, SYP Alerts, newsletters and local press articles to ensure the public understand the proactive work being undertaken and continually deter speeding activity in built up areas.

Operation Drum Alpha – Mexborough/Denaby/Conisbrough: For a number of months, the West Neighbourhoods Team has been working with the Fortify Tasking Teams and partners to tackle the embedded organised criminality across Mexborough and Conisbrough. This has seen a mixture of enforcement such as dozens of arrests, warrants, stop and searches, and vehicle seizures; combined with increased engagement and educational activity alongside key partnership agencies.

This preventative work is designed to encourage reporting and dissuade the next generation of children from getting involved in criminality. The COVID pandemic has in many ways allowed the Neighbourhood team and the Fortify team to be more proactive in regard to organised crime group activity in these locations. With the majority of people staying at home, there has been less crime but greater intelligence generated, as drug

supply issues are more noticeable on the streets. This has resulted in significant proactive activity and over 10 warrants being executed by the Neighbourhood teams in the four weeks up to the start of June culminating in numerous arrests, seizures of large scale cannabis set ups (200 plants+), significant amounts of class A drugs and cash, and disruption to drugs supply across pretty much every ward in Doncaster West.

#### Rotherham

Local community priorities remain consistent in Rotherham: burglary, drug related criminality and speeding vehicles.

As a result, speeding remains a priority for the district neighbourhood teams. "Operation Slow Down" is Rotherham's response to community concerns around speeding vehicles. Targeted operations take place across the District, and is supported by Community Speed Watch (CSW), using volunteers, police officers and PCSO's from the Neighbourhood Policing Teams. These patrols are now being reinvigorated, as Covid restrictions reduce, and road use increases.

Neighbourhood Policing Teams continue to play an important role in the targeting and disruption of organised crime gangs. The Central Neighbourhood Team are working with the district pro-active teams to target drug dealing and associated anti-social behaviour after complaints from the community about the impact it is having on their daily life. The North Neighbourhoods are continuing to develop information and ensure that there is no further escalation of the feud which occurred further in the year and have worked with partners to install further CCTV and prevention measures in the key areas.

Rotherham south are proactively focussing on warrants to tackle drug use and supply setting a challenge to the policing team to use, develop and action intelligence – and communicate to the community. This is building a tangible response to an identified issue in the community. This has begun in May 2020 and are on course to execute more warrants in the past 5 weeks than the previous 5 months. A step change in targeted activity.

Neighbourhood teams have increased the number of stop searches undertaken from 7 per team between May – August 2019, to 42 per team between September and December 2019 to the most recent average of 45 per team since January 2020 up to May 2020. This has shown some good results in drug and weapons seizures across these teams who have worked hard to improve their proactivity around keeping Rotherham's communities safe.

The impact of COVID has meant all neighbourhood teams had to adapt in order to continue to deliver effective engagement with communities around police activity and community issues. Rotherham has worked with partners to deliver online Community Action Partnership meetings, online drop-ins for the public and delivered newsletters to support the efforts of the Council around Rotherham Heroes and supporting the community. Newsletters have been published weekly during the pandemic to help distribute key service messages and these distributed through the SYP alerts system, email and social media. Whilst face-to-face meetings help build relationships, the online function has meant Rotherham has maintained this core piece of engagement/ visibility with people in local communities.

#### **Community Grant Scheme**

To support and empower local groups to assist in tackling local issues the PCC has created the Community Grant Fund. The scheme runs throughout the year, with a Grants Panel meeting regularly to consider applications. The Office of the Police and Crime Commissioner (OPCC) gathers information from each of the grants awarded and has a process in place to audit a sample of funded projects to ensure that the money is being spent in line with the original proposals.

As part of this fund the PCC provides funding to the Barnsley Chronicle and Rotherham Advertiser with which to administer a 'micro-grant' scheme. This enables small grass roots groups to bid for a maximum of £1,000, the intention being to encourage bids from areas, which historically did not submit many applications to the PCC scheme. An officer from the OPCC is involved in the micro-grant arrangements.

The budget for the Community Grant Scheme 2020/21 is £257,000 (including an allocation for micro grants in Barnsley and Rotherham). This is comprised of funds from both the Commissioner's budget and money secured by SYP via the proceeds of crime act. Up to 30<sup>th</sup> June 2020 grant funding has been awarded to one organisation totalling £5,000. Many other successful applications fall just past this reporting period and will therefore be covered in the next report for quarter 2. The grant scheme is currently in the process of being refreshed and rebranded in order to:

- Incorporate proceeds of crime act monies (the funding available to applicants will increase from £5000 to £10,000)
- Increase the efficiency of the application process for officers and applicants
- Strengthen the due diligence measures
- Improve transparency of the process

### **Small Grant Scheme- Case Study**

The organisation Thorne and Moorends Youth Group received a small grant of £1,850 to fund their project called Life Skills. The project provides basic cooking, food hygiene and food preparation classes to individuals who would benefit from such skills. 16 learners took part over 12 weeks, they ranged in age from 10- 16 years old. This project has made quite a significant difference to the outlook of those that have attended. The Thorne & Moorends Youth Group has worked closely with partners in delivering the project, engaged positively with young people and the wider community. The group working with the young people have Identified issues and solutions from a young person's perspective and identified future project to help address anti-social behaviour and youth crime within our community including working with the newly established Thorne & Moorends Neighbourhood Network. With the project we have linked in with local PCSOs, and an inspector in SYP have the opportunity to try some of the food prepared which he said he thoroughly enjoyed



The areas of focus under this priority for are:

- > A fair allocation of police resources for our communities.
- > Understanding and fair treatment of BAME and other minority communities by SYP and in the criminal justice system, including ensuring hate crime is properly recorded and investigated
- ➤ A workforce that is representative of South Yorkshire's population.
- Fair treatment of staff through supporting a positive culture and organisational development
- Fair treatment for victims and witnesses of crime throughout the criminal justice process, including providing a quality and accessible restorative justice service
- > A fair police complaints system.

#### **Independent Ethics Panel (IEP)**

One of the main ways of gaining assurance that people are being treated fairly is through the work of the Independent Ethics Panel. The Panel receive reports and discuss ethics in particular areas such as:

- Stop and search
- Complaints and
- Workforce data including around equality and diversity.

The Panel also have "link members" - nominated individuals whose role is to focus on a particular area of work over and above those discussed within the quarterly meetings.

At the IEP meeting in June 2020, the panel discussed the impact of the death of George Floyd in the USA. The IEP have focussed on disproportionality for a number of years particularly around stop and search, complaints and within the SYP workforce. The Panel also received reports and discussed:

- Hate crime the SYP hate crime lead presented their latest report.
- Equality, diversity and inclusion in the SYP workforce the link member for this area presented their update and proposed a number of recommendations for where the panel should focus future work.
- Stop and Search the link member gave an update. Members of the panel agreed to trial a stop and search scrutiny panel whilst the usual public scrutiny panels are suspended due to the Coronavirus restrictions.
- Use of Force the SYP Use of Force lead presented their latest report. The Panel agreed to appoint a Use of Force link member.

Further information can be found in the Public Accountability Board meeting papers from 11<sup>th</sup> July 2020 on the OPCC website: <a href="https://southyorkshire-pcc.gov.uk/openness/publications/">https://southyorkshire-pcc.gov.uk/openness/publications/</a> and on the IEP pages of the OPCC website here: <a href="https://southyorkshire-pcc.gov.uk/what-we-do/iep/meetings-agendas-minutes/">https://southyorkshire-pcc.gov.uk/what-we-do/iep/meetings-agendas-minutes/</a>

### **Independent Custody Visitors Scheme**

The OPCC runs an Independent Custody Visitors (ICV) Scheme to check on the welfare of those who are being detained.

Visitors normally divide into teams of two and go to police custody suites at whatever time of the day or evening suits them. They arrive unannounced and the custody sergeant is obliged to welcome them and facilitate their visit. However, because of the Coronavirus restrictions, the current scheme had to be put on hold at the end March with agreement from the Home Office.

Since then, officers within the OPCC have been looking at samples of custody records to make sure correct processes and procedures are taking place and are being logged. From this, officers are able to ensure that people detained in custody are receiving the correct treatment and are being treated properly.

OPCC officers are also monitoring the Force custody dashboard. This enables them to track performance information including, the number of detainees, ethnicity, number of young people and the average length of time detainees are in custody.

This temporary way of working can and will not replace the usual custody visiting. Indeed, custody visiting started again on 22<sup>nd</sup> June, albeit on a much smaller scale than usual to take account of restrictions and to ensuring the safety of custody visitors. The checking of custody logs and the performance dashboard continues.

The Office is also in regular contact with officers from SYP and is receiving ad hoc CCTV footage from each of the custody suites to give an idea of the condition of the suites.

Prior to the lockdown the OPCC had held interviews for new ICVs and a number of people were successful. Training will commence once the office is in a position to do so.

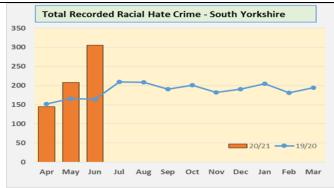
### **Hate Crime**

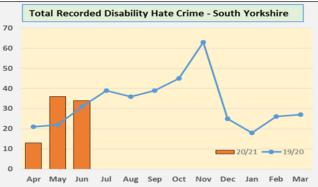
Increases in hate crime are often associated with incidents, politics and media coverage. SYP and the OPCC closely monitor hate crime and must be proactive in providing reassurance to communities, giving them confidence to report hate crimes and incidents. SYP review hate crime on a daily, weekly and monthly basis to ensure that crimes are allocated and investigated effectively and are working with partners, community groups and the OPCC to seek feedback from victims in order to learn and improve.

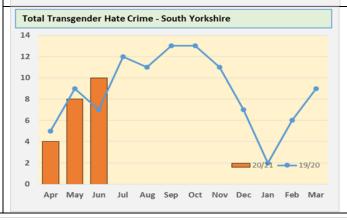
At the latter end of 2019/20 SYP conducted a review of how hate crime was dealt with. As a result of that review and learning from how SYP deals with domestic abuse cases, SYP has focussed on ensuring that all hate crime are attended or dealt with by appointment, meaning that victims are seen within 24 hours. Hate crime victims will also always receive a call back about the crime from an SYP Sergeant.

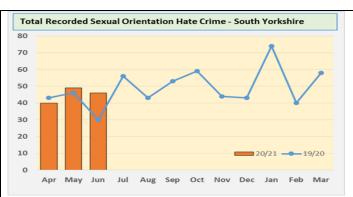
Following this review of hate crime processes, victim satisfaction rose from 65% in Q3 19/20 to 83% in Q4 - a statistically significant increase. This increase has been sustained into Q1 of 2020/21.

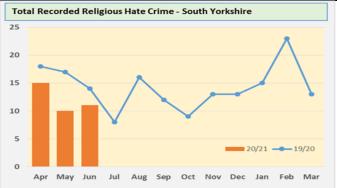
Source data for graphs: SYP Hate Crime Report

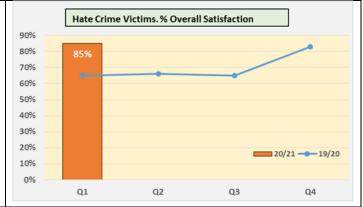


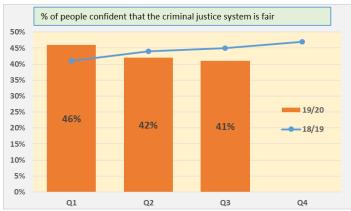












Source: SYP Your Voice Counts Survey

No survey carried out during Q4. The Q1 survey question set has been refreshed and results delayed until September. Therefore these figures are as reported at Q3 19/20.

The percentage of people who are confident that the criminal justice system is fair is falling. There has been a statistically significant fall in quarter 3 2019/20 (41%) compared to the same period in the previous year (45%).

#### The Police Workforce

This quarter has seen a drop in the workforce total, which is accounted for by a rise of 46 in police officer numbers but a larger fall in police staff. Numbers of specials and volunteers are largely unchanged.

After a slight loss last quarter, the proportions of BME and VME officers have climbed to an all-time high of 5.0% for BME and 3.8% for VME categories. The ratio for female officers has risen again to 34.3%, the highest yet achieved in SYP.

Among female police officers, representation is spread with some evenness across the ranks. Females occupy not less than 20% of positions in every rank category and the trend is of a steady rise across the range. The rank of superintendent has become an exemplar with 40% female representation. While there is still work to be done around female representation, these figures are far less disproportionate than those around ethnicity and disability.

BME/VME officers have an abiding absence in the two highest rank categories. Minority ethnic presence is over-concentrated in constable and inspector ranks (detective and uniform). Under-representation among sergeants has lessened but remains significant.

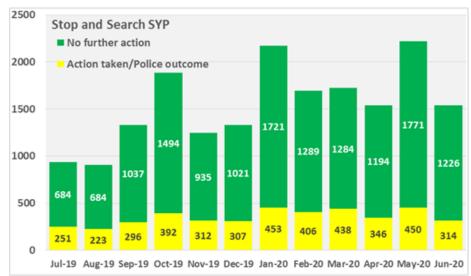
#### **Stop and Search**

South Yorkshire Police's vision for stop and search is: "To achieve the highest level of trust and confidence in its use to tackle crime and keep our streets safe." Stop and search helps the Police protect communities by identifying and eliminating violent and key crimes including antisocial behaviour.

The Police hold Stop and Search Scrutiny Panels which include members of the public that are able to scrutinise stop and search activity. However, as these are face to face meetings, they are currently not taking place due to the restrictions casued by Coronavirus.

A member of the Independent Ethics Panel (IEP) also has a lead for Stop and Search. Their role is to take the lead on behalf of the IEP in helping determine the level of assurance to be provided to the PCC and Chief Constable in respect of the fair use of Stop & Search powers by SYP.

The following graph shows the numbers of stop and searches undertaken. The yellow areas show where there is positive action taken or a police outcome when someone is stopped and searched. This includes outcomes such as arrest, warning, caution and summons/charge by post or penalty notice. The percentage of positive outcomes (yellow on the graph) in April 2020 was 21%, and 20% in May and June 2020. The higher the positive outcomes being achieved means that a more targeted approach is being taken to where to implement stop and search activity.



Source: SYP stop and search report.

Stop and searches broken down by ethnicity

South Yorkshire April – June 2020 (Quarter 1 20/21)			
Ethnicity	No of searches	% of searches	Rate per 1000 population*
White	3198	68%	2.6
Asian	393	8%	6.1
Black	195	4%	7.6
Mixed	77	2%	3.7
Other	49	1%	3.2
Not stated	782	17%	

Source: SYP stop and search report.

\*Rate per 1000 population is based on 2011 population census data. These are the latest official statistics available that break down the ethnicity of the UK population.

During Q1 2020/21, 91% of stop and searches were conducted on males, 9% on females.

### Restorative Justice (RJ) - Remedi

Remedi is a registered charity working to deliver restorative justice services for persons affected by crime in South Yorkshire. This includes facilitating a direct or indirect exchange between a victim of crime and offender. For the first quarter 1st April 2020– 30th June 2020 Remedi have received 146 new referrals into the service. 194 victims of crime have been offered RJ.

The following interventions have taken place across South Yorkshire: 15 direct interventions between victims of crime and the offender for their crime. 73 indirect messages and letters have been passed between victims and offenders. 247 restorative awareness sessions have been delivered by our trained RJ practitioners to offenders being managed across South

Yorkshire Community Rehabilitation Companies (CRC's). Of these 55 cases have been referred in for RJ.

#### Feedback from victims:

"I am grateful he said sorry at least that's something. Nobody wanted this to happen but I am thankful he apologised at least."

"I had been offered RJ in the past but said "no". Remedi asked me very nicely and explained the purpose very clearly. I felt Remedi was understanding – often it is easy to feel that all the support goes to the offender"

"Many thanks for arranging the talk with A. He seemed genuine to me and said enough for me to believe he means what he said."

#### Feedback from service users:

"Thank you for taking the time to listen to me. I hope the victims of my crime realise that I am not a monster and that I just made some bad decisions"

"Working with Remedi has allowed me to express my sincere apologies to the victims. I know the impact that this would have had on all involved and for that I am truly sorry. Please tell the victims I am extremely remorseful and I hope they are okay."

"I think I have had some Karma for what I have done to you. I'm truly sorry, it wasn't intentional. With companies like yours, and you supporting me has been a true eye opener. Thank you - you are amazing people and you deserve so much credit."

These are just a small selection of the many positive testimonials received over the last 3 months.

### Remedi's response to Covid19

The service continues to be adaptable and have found ways around continuing its work with victims of crime and those affected across South Yorkshire. The service continues to support victims within the active caseload. The service continues to take on any new referrals and support partners within South Yorkshire Police with any restorative work for their investigations. Remedi is using video calls and telephone calls to ensure that work continues during this time and that cases are being progressed as much as possible.

Our RJ Hub at Snig Hill Police Station operates working hours 9am - 5pm Monday-Friday. An answerphone facility is available out of hours and all calls will be responded to.

Direct contact number is 0800 561 1000 or text SYRJ to 82228. Or via website www.restorativesouthyorkshire.co.uk

# 4. Providing Value for Money for Policing and Crime Services

Whilst working towards delivering the priorities and areas of focus within the Police and Crime Plan, all partners will need to have regard to providing value for money. The plan focuses value for money on:

- Maximising Economy, Efficiency and Effectiveness in all that we do.
- Achieving the right balance of resources for the most efficient and effective policing and crime services - e.g. the balance between funding policing and enforcement activity versus funding early intervention and prevention activity.

### **Economy, Efficiency and Effectiveness**

There are two main ways currently that value for money aims to be measured; through the quarterly Budget Monitoring Report covering "economy" and "efficiency" and the quarterly Police and Crime Plan Performance Report covering "effectiveness". Both these reports are presented and discussed at the Police and Crime Panel meetings.

#### **Financial Position**

The high level forecast financial position for the OPCC and South Yorkshire Police at the end of June 2020 is as follows:

### Revenue budget:

- OPCC £74k underspend. This relates mainly to underspends on employees (£71k) and is as a result of changes that have arisen due to the now cancelled PCC election.
- The Force is forecasting an overspend of £2.56m, which includes £2.56m of Covid-19 related expenditure.

### Capital budget:

The approved capital programme has recently been revised down from £22.2m to £14.3m. Year to date expenditure it £1.5m. The revised programme reflects the anticipated impact of Covid -19 delays.

### **Regional Collaboration**

Taking a regional approach to procurement is one way in which the Force aims to be as efficient as possible. The Regional Yorkshire and Humber Procurement Team was established in 2012. The four forces involved currently spend in excess of £220 million per annum on goods and services. The Procurement Strategy sets out the commitment to achieve value for money for the public purse through all procurement and commissioning activity, in order to both protect frontline services and support a sustainable economic environment.

Eight contracts were awarded for SYP between April to March 2020 – all of these collaborative. SYP have forecasted 121% cashable savings against the policing minister targets for 2020/21.

### **Public Engagement**

With Covid lockdown restrictions preventing all face to face public engagement during the three month period April to June 2020 the PCC's Engagement Officers have been making contact with groups and individuals via telephone, email and social media to gather their views on any issues and concerns they may have.

The Engagement Team have also been closely monitoring social media platforms particularly Facebook which is being used temporarily by the Neighbourhood Policing Teams to conduct online Police and Communities Together (PACT) Meetings and public question and answer sessions.

# 4. Providing Value for Money for Policing and Crime Services

During the first few weeks of restrictions, public concern was mostly Covid related, with complaints of lack of social distancing and large groups of people gathering particularly in Page Hall and Hexthorpe.

As restrictions continued the main issues being raise by the public across all four Districts included drug use, drug dealing, burglary, nuisance off road vehicles, speeding vehicles, anti-social behaviour and fly-tipping. With more people accessing the countryside during lockdown an online rural crime survey (currently live) has been produced to gather the views of rural communities to better understand their needs and concerns.

During quarter 1, the PCC has dealt with 329 pieces of correspondence and casework, much of it concerned with the Coronavirus Pandemic. Issues were raised about protests in Sheffield, incidents in the Page Hall area and the use of police powers generally. Other themes include antisocial behaviour, specifically around the use of quad bikes and issues around race equality. These have been taken up with the Chief Constable as appropriate as well as specific action by the PCC such as meetings with representatives of the Black Lives Matter group in Sheffield.

The table below provides an overview of some of the ways that the PCC ensures that police and criminal justice partners are delivering against the Police and Crime Plan and that the PCC statutory duties are met.

Forum	Purpose	Activity
Trust and Confidence Steering Group	To improve the trust and confidence that the communities of South Yorkshire have in South Yorkshire Police	6 meetings held between July 2019- June 2020
Monthly Public Accountability Board meetings	An opportunity for the PCC and members of the public to question the Chief Constable and his team	13 meetings held between July 2019- June 2020
Quarterly Joint Independent Audit Committee meetings	Focussing on governance and risk management – exception reports to the Public Accountability Board meetings	5 meetings held between July 2019- June 2020
Independent Ethics Panel	Set up by the PCC and providing independent challenge and assurance around integrity, standards and ethics of decision-making in policing	7 meetings held between July 2019- June 2020
One to one meetings with the Chief Constable	To ensure regular communication to discuss strategic matters and current issues	Weekly meetings
Independent Advisory Panel for Policing Protest	Convened as and when a protest occurs in South Yorkshire and the PCC and Chief Constable believe that panel could add value	0 meetings held between July 2019- June 2020
Independent Custody Visiting Scheme	OPCC run scheme where volunteers visit unannounced to check that those being held in custody are being treated properly	Physical visits were suspended during quarter 1, however 557 custody records were checked. Issues noted have been or will be fed back to SYP.
Decision Log	In line with the Decision Making Framework, decisions made by the PCC and the OPCC of significant public interest are published on the OPCC website	60 decisions made and published on the website between July 2019- June 2020.
Joint Corporate Governance Framework	Making sure the PCC and Chief Constable conduct business correctly in line with the statutory framework.	