

NATIONAL PRIORITIES FOR POLICING.

SOUTH YORKSHIRE POLICE

And

THE OFFICE OF THE SOUTH YORKSHIRE POLICE AND CRIME COMMISSIONER

Police and Crime Commissioners are required to provide a statement on the contribution of their force to achieving improvements against the national priorities for policing. This is the latest statement dated June 2022. In line with publication guidance, this includes:

- Reflections on force performance and how the force has contributed towards the delivery of the national measures, including contextual information that might help explain that contribution
- A summary of planned action for the next quarter to drive the force's performance against applicable measures

The key national policing priorities are:

- Reduce murder and other homicide
- Reduce serious violence
- Disrupt drugs supply and county lines
- Reduce neighbourhood crime
- Improve victim satisfaction with a focus on victims of domestic abuse
- Tackle cyber crime

This statement will be refreshed quarterly and should be available in September 2022.

Measure: Reduce Murder and other homicide

Home Office crime codes and description:

0010	Murder
0041	Manslaughter
0042	Infanticide
00410	Corporate Manslaughter

Recorded crime levels

The monthly volume of homicides from April 2018 to March 2022 is shown below, with a peak of 5 homicides recorded in May 2018 (highlighted in red).

The volume of Homicides in South Yorkshire has increased since 2019/20, albeit a reduction on volumes in 2018/19. In 2021/22, 19 homicides were recorded in South Yorkshire, with a rate of 13.5 homicides per 1000 population, above that of the national average.

Whilst this is the total number of homicides initially recorded, there will be an expected number which following post-mortem, associated tests and other enquiries, will not meet the categorisation for homicide. This is overseen by the Senior Investigating Officer for the case. As this can take time to conclude, caution is advised in any review of homicide volumes from recent months.

The majority of the homicides within South Yorkshire have a flag applied linking them to drugs. The proportion of domestic homicides remains comparatively low.

Force response to homicides

The force’s Major Crime Unit deals with all homicide offences. Resourcing is prioritised for homicides. Investigations can be lengthy and involve the support of many officers and staff across the force. Homicide offences are often linked to either Organised Crime Groups (OCGs) activity or domestic-related offending; these areas constitute the focus of our homicide prevention activity.

OCG links - Information on the work being undertaken to address armed criminality and OCG delivery (which links to the homicide volumes) is reported under **Reduce Serious Violence**.

Domestic homicides - The force Serious Case Review team identify cases fitting the criteria for a Domestic Homicide Review, bringing them to the attention of the Local Authority. A report covering police activity is circulated, ensuring learning is disseminated to staff, supporting future prevention.

With a positive action approach to Domestic Abuse (DA), the force arrest rate remains high nationally. Training (DA Matters) was provided to over 1600 front line officers/staff in 2020/21 - it included a focus on the importance of risk assessment, and identification of additional vulnerability, supporting intervention. The force Domestic Abuse Risk Assessment team review all DA incidents, providing a specialist secondary risk assessment, researching to identify any high-risk behaviours such as coercive control, stalking/harassment or recent separation, which are sometimes seen as precursors to DA homicides.

High-risk domestic incidents are referred to a Multi-Agency Risk Assessment Conference (MARAC) which delivers information-sharing, safety planning for victims and their children, and manages behaviour of perpetrators. The force-wide Multi Agency Tasking and Coordination (MATAC) meeting focusses on repeat perpetrator behaviour through engagement or enforcement.

Prevention solutions are available to protect DA victims including Tecos phones, SmartWater forensic marking, and Buddi Tags, which can be monitored via GPS. Civil Orders such as Domestic Violence Protection Orders (DVPO) and Stalking Protection Orders are used to good effect to protect victims, supported by a dedicated DVPO team. District-based DA teams provide consistency of quality investigations for all high-risk DA crimes.

Ongoing focus – June 2022:
Supt Dave Cowley (Homicide Prevention, Domestic Abuse and Serious Violent Crime)

The force awaits the new national homicide prevention strategy. The force strategy has been provided to the College of Policing alongside a summary of the work of the force’s teams dealing with serious violent crime – the Armed Crime Team, Op Fortify district teams. GRIP team, Violence Reduction Unit (VRU) and the work of the Serious Violent Crime Board.

The force continues to work with statutory and third sector agencies to support the multi-agency process to manage high risk DA couples and prevent violence escalating. The force is also working with the Home Office on the national

Domestic Homicide review database in order to identify patterns and learn lessons from Domestic Homicide Reviews nationally.

The force continues to work towards analysing its homicide and serious violent crime data in order to target resources effectively via Operation Fortify and through domestic abuse services. The VRU have recently produced a problem profile for violent crime in the county, and D/Supt Ian Scott and D/Supt Dave Cowley will be attending a Homicide Prevention Workshop at New Scotland Yard in June. This will be followed by a force Homicide and Serious Violent Crime prevention workshop, to be attended by key members of districts and departments.

The MATAC programme (based on a Northumbria model), is developing under new management, and work is being piloted with Doncaster to better share partnership information to target high-harm serious and serial DA perpetrators and manage the offending behaviour, and support their victims.

The Cranstoun Inspire to change DA perpetrator programme is receiving high numbers of referrals and has a 60% retention rate which is excellent for a voluntary programme. The service will continue to develop and will link in with the new DAPO process.

The force has submitted an application to the Home Office to pilot the new Domestic Abuse Protection Orders. These civil orders can be longer in duration than the current Domestic Violence Protection Orders (DVPOs) and can impose positive obligations on perpetrators such as attending a DA perpetrator programme, attending substance misuse programmes and submitting to GPS monitoring as well as the usual prohibitions. The force hopes to be accepted onto the pilot, given the strong record in use of DVPOs.

Hot spot areas of OCG activity continue to be targeted and there are regular operations in the night time economy areas to prevent violence.

Measure: Reduce Serious Violence

- **NHS hospital admissions data for under 25 year olds for assault with a sharp object; and**
- **Police recorded crime data on offences involving the discharge of a lethal barrelled firearm**

Recorded levels	<p>Reductions have been seen in the last 2 years for Under 25 year old admissions to hospitals for assault with sharp object, aligned with a national reduction, although some increases are being seen in recent months. Data is available for forces to review local datasets internally.</p> <p>Firearm discharges have reduced force-wide since Jan 2020. Jan – Dec 2021 recorded 27 per cent reduction in firearms offences compared to the same period in 2020.</p> <p>Internally, Knife Crime and Most Serious Violence (MSV) datasets are also reviewed to support understanding and focus activity. The force is working with the National Data Quality Improvement Service to support the data capture against the HO definition of knife crime.</p>
Force response to reducing serious violence	<p>The force created the Armed Crime Team (ACT) in 2020/21, successfully working to reduce the volumes of firearms discharges since inception. Clear interdependencies exist with the following:</p> <ul style="list-style-type: none"> • GRIP funding (intelligence-led local visible policing, focused by hot spot analysis) • Problem-Solving Hub (problem-solving partnership plans, with funding to support activity) • Violence Reduction Unit (using a public health approach to violence reduction and prevention) <p>The Serious Violent Crime Tasking Team undertake a range of targeted activities to disrupt violent criminality and reduce knife-crime offending. Local policing teams and specialist teams such as licensing also operate in response to violent offences, and proactively work to reduce night-time economy offending. Profiles have been delivered to understand the impact of Covid on demand and resourcing needs. The GRIP team work alongside neighbourhood policing teams to ensure problem-solving plans are targeted and effective.</p> <p>The National Problem Solving and Crime Prevention Programme is based in South Yorkshire Police, with a focus of events around tackling serious violence, supporting a national repository, in which the force engages fully to learn from this beneficial insight.</p>

	OCG threats are locally managed and centrally coordinated under the banner of Fortify. OCG disruption activity relies on a strong understanding of threats, and the force has undertaken mapping to establish the level of firearms capabilities across the OCGs residing in South Yorkshire.
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Ongoing focus - June 22:

D/Supt Paul Murphy (Armed Criminality), D/Supt Dave Cowley (Serious Violent Crime)

The force GRIP team has recently submitted their application to the Home Office for funding to continue the Grip patrols in hot spots for violent crime. The force is able to demonstrate a real commitment to this work with excellent coverage of the 18 hot spot areas, and can demonstrate this activity through GPS monitoring. The force is working with the Cambridge Centre for Evidence Based Policing to evaluate the activity and intend to conduct a randomised control trial to gain an evidential understanding of the effectiveness of the tactic.

The Policing Minister Kit Malthouse MP is holding a national roundtable event to understand how Violence Reductions Units (VRUs) across the country intend to deal with the predicted surge in violent crime linked to warmer weather, increased alcohol consumption and festivals / events over the summer. Ch Supt Colin McFarlane, Graham Jones (VRU), and D/Supt Cowley will be attending the event to explain the force's planned activity.

The VRU are continuing to fund the Hospital Navigators and Custody navigator projects together with Trauma Informed training and targeted programmes designed to intervene early with individuals who may be drawn towards violent crime.

The MATAAC programme, based on the Northumbria model, is continuing to develop with new management, and work is being piloted with Doncaster to better share partnership information to target high harm serious and serial DA perpetrators and manage the offender and support their victims using an offender management based approach.

The force has now submitted an application to the Home Office to pilot the new Domestic Abuse Protection Orders (DAPOs). These civil orders can be longer in duration than the current Domestic Violence Protection Order (DVPO) and can impose positive obligations on perpetrators such as attending a DA perpetrator programme, attending substance misuse programmes and submitting to GPS monitoring as well as the usual prohibitions. The force hopes to be accepted onto the pilot with a strong record in support of the DVPO processes. The Cranstoun Inspire to change DA perpetrator programme is receiving high numbers of referrals and has a 60% retention rate which is excellent for a voluntary programme. The service will continue to develop and will link in with the new DAPO process.

Hot spot areas of OCG activity continue to be targeted and there are regular operations in the night time economy areas to prevent violence.

The reporting of firearms discharge offences has seen an increase in early 2022 which has resulted in the force developing a joint force and regional operation. This group reports into the Ch Supt Head of Crime; it encompasses the local neighbourhood / partnership approach, and transcends all force assets, incorporating regional support. This has led to an increase in the recovery of firearms and continued targeted disruption of the organised crime groups.

The force has also recently held a recruitment campaign in relation to the expansion of the Armed Crime Team, further supporting and building upon the success of the core team and expanding its force-wide capability. The force has recently launched its internal firearms surrender campaign with a large media campaign across the county supporting the national week of action encouraging individuals to hand in firearms.

Operation Sceptre (a national intensification week of action to raise awareness of and tackle knife crime) commenced w/c 16th May 2022. Whilst the force is still awaiting final outputs, the press coverage, youth engagements events and targeted enforcement activity were felt to be a success.

Work to reduce Violence Against Women and Girls is supporting the need for safer spaces and is being incorporated into the night-time economy and event planning. Neighbourhood Policing Teams have access to the Streetsafe App

dashboard which highlights the areas people feel most unsafe. These are being incorporated into the analytical problem profile products being produced over the course of the year. Use of the Streetsafe App is to be further publicised by the Force and Neighbourhood teams as the uptake in the South Yorkshire area is currently low.

Measure: Disrupt drugs supply and county lines

- **Homicide in England and Wales (ONS) data on drug related homicides.**
- **Substance misuse treatment for adults (PHE) data on new presentations to treatment by referral type.**

Recorded crime levels	ONS dataset shows the proportion of homicide victims and suspects that were under the influence of alcohol or drugs at the time of the homicide. The force submits all homicide reports to the Home Office, and the reports include notification of those identified to be drug related. This is captured by the officer in the case with the information known at the point of submission. The majority of the homicides within South Yorkshire have a flag applied linking them to drugs – drug related homicides accounting for 59% of the homicides in the county in 2021, a higher proportion than seen nationally.
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Substance misuse treatment for adults is not held by police forces.

Force response to disrupt drugs supply and county lines	<p>The force focus continues in the disruption of drugs supply and county lines. The force worked to significantly increase drug expert witness capability, providing greater support to drug-related prosecutions, and assisting the process through the criminal justice system. Operational activity links to the work of the Armed Crime Team and district Fortify Teams with a high proportion of mapped OCGs primarily linked to drugs. Disruptions of the OCG networks linked to drugs supply and county lines are monitored (<i>Reduce Serious Violence section</i>).</p> <p>The Force employs a SOC Co-ordinator who attends the monthly regional SOC Co-ordinator’s forum – this is chaired by a Home Office representative and regional county lines leads, facilitating wide sharing of intelligence, emerging threats, and notable practice.</p> <p>A key challenge in tackling the criminality associated with County Lines activity (often linked to drugs), is understanding the nature and scale of activity. As a result, the force works with partners to raise awareness across the communities; proactively engage with young people who may be vulnerable for targeting by offenders; supporting those who have been victims of exploitation; and investigating and charging offenders with their criminal acts.</p> <p>A quarterly countywide Child Exploitation Group (incorporating County Lines activity) continues to evolve to improve partnership working and information sharing, along with highlighting best practice and addressing any operational issues. The National Police Chief’s Council Vulnerability Tracker is fully embedded across the force and utilised within MACE (Multi-Agency Child Exploitation) meetings. This support the identification of victims for both CSE and CCE, providing a risk score and profile. District PVP teams locally conduct regular MACE meetings, and all Districts have either have a dedicated child exploitation team based within a multi-agency setting or dedicated local lead who works closely with partnership counterparts.</p> <p>In addition to submitting safeguarding referrals, partners also play a key role in prevention work, for example through drug awareness education or through deferring children from youth violence. The work of the Violence Reduction Unit supports the delivery of some commissioned interventions, and the force works with to refer individuals for substance misuse programmes, under schemes such as the Custody Navigator programme, and Liaison and Diversion.</p> <p>Additionally, the force and OPCC are working with Local Authority substance misuse commissioners to develop a conditional caution referral pathway for offenders.</p>
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Ongoing focus - June 2022:

Supt Becs Horsfall (SOC), D/Supt Emma Wheatcroft (CCE and County Lines), DCI Mark Oughton (Drugs Markets)

The force’s SOC Co-ordinator and SOC thematic lead have collaborated with Senior Lecturers in Criminology at the University of Sheffield to produce an application to the N8 Policing Research Partnership for funding to support a project around conceptualising and evaluating the impact of policing drugs markets. If successful, this will ultimately result in research supporting deliverable harm reduction policing frameworks.

SYP SOC Co-Ordinator continues to provide sustainable support across the Force at the varying Fortify management groups ensuring a continued partnership approach to dealing with serious violent crime and organised drug criminality.

The force is working with the National County Lines Coordination Centre (NCLCC) in the next 3 months to increase the training capacity for County lines investigations. The NCLCC are attending South Yorkshire to complete ‘train the trainer’ which will enable South Yorkshire to continue to deliver the training throughout the force to specialist investigators. This is a Hydra-based course which provides live scenarios for investigators, to embed the skills identified for the investigations.

MACE tracker tools from each District are now received by force analysts, who provide a quarterly analysis document for police and partners. This contains the anonymised data to identify hotspots, locations, offenders and victims. The document is currently presented at the South Yorkshire Child Exploitation partnership forum, and is now circulated to the district child exploitation tasking group meetings. This enables partners, including Children’s Services and to discuss targeted interventions and response to the data.

A problem profile has been commissioned to focus on the drugs markets in South Yorkshire. Drugs Market was scored as the highest risk theme in the Strategic Impact Assessment 2021-22. A profile was considered necessary to re-assess the threat, risk, and harm of Drugs Markets to South Yorkshire. This has been a large piece of analytical work for the force, and will lead to a revision of the current drugs markets strategy for SYP. It is due to be published in June 2022, from which point the recommendations can be considered by the force lead.

£200k has been secured from the Home Office to support delivery of drugs testing on arrest within the force’s custody suites. This follows a successful pilot in March 2022, where drugs testing capacity was increased for both trigger and non-trigger offences. The pilot concentrated on Domestic Abuse detainees for whom, where appropriate, a drugs test was taken and appropriate referrals made.

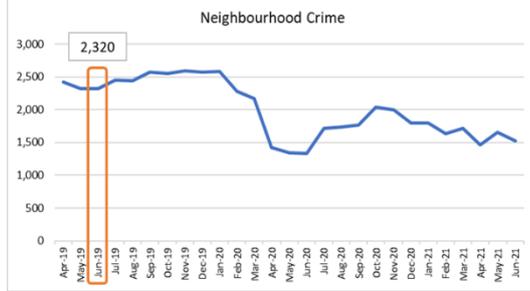
Ongoing work is also taking place within Sheffield district to ensure detainees for drugs supply offences are processed whilst in custody, ensuring phones can be downloaded and drugs tested, to assist in a prompt charging decision.

The force lead is also continuing work to utilise private companies to assist in the disassembling of cannabis cultivation establishments.

Measure: Reduce neighbourhood crime

- **Combined measure of Crime Survey for England and Wales (CSEW) data on domestic burglary, robbery, theft of a vehicle, theft from a vehicle, attempts of and from vehicles and theft from the person offences.**

Recorded crime levels	<p>Currently there is no reportable measure within CSEW. Pre-pandemic, neighbourhood crime reported within the CSEW was falling. The survey to March 2020 reported that the <i>percentage of adults in South Yorkshire who have been a victim of at least one personal crime or have been resident in a household that was a victim of at least one household crime are 4% and 11% respectively</i> – this was aligned with the national picture.</p> <p>In the 12 months to June 2019 (baseline) there were 26,496 Neighbourhood Crimes recorded in South Yorkshire. Since June 2019, reductions in recorded crime volumes have been seen in Residential Burglary, Robbery, Theft from Vehicle, Theft from Person, and stable rates of Theft of Vehicle offences.</p>
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Some reductions had pre-dated reductions recorded in neighbourhood crime during lockdown. As restrictions have eased there have been increases in volumes of crime, although not to pre-pandemic levels, with an overall reduction in 2021/22 of 18 per cent in comparison with the baseline period.

Whilst reductions are largely maintained, theft of vehicle is an increasing challenge, and the force

currently records a higher rate of Residential Burglary, Robbery and Theft from / Of Vehicle than peer forces, although a lower rate of Theft from Person offences.

Force response to reducing neighbourhood crime

Prevention activity undertaken by neighbourhood policing teams (NPTs) is the backbone for long-term delivery of crime reduction. The force analysts have identified wards with the highest rates of neighbourhood crime. The NPTs apply an evidence-based policing approach to develop local problem-solving plans for these areas. Bespoke neighbourhood policing training has been developed for NPT officers; the first force to achieve officer accreditation by Skills 4 Justice. Intelligence Analysts produce bi-weekly patrol plans for each district, using crime and incident records, incoming intelligence, and analytical profiling to review the modus operandi of the latest burglary reports, support local officer awareness, investigative consideration, target-hardening activity and public-facing crime prevention messaging. Prior neighbourhood crime offenders under imminent prison release are also notified to local officers.

The force delivers relevant media campaigns for emerging neighbourhood criminality (e.g. pet theft, keyless vehicle theft, 2in1 burglaries), to ensure the public is alert to any local themes of criminality, and where possible undertaking preventative action.

The force lead has developed a plan and checklist for all frontline officers attending scenes of burglary, to support the quality of the initial investigative response, to increase the potential of suspect identification, and further action being taken. Frontline training has focussed on the importance of the scene attendance process.

A TreadMatch digital application has been launched to improve the identification of offender footwear impressions. Linking 'live-time' to the National Footwear Database, this maximises forensic opportunities whilst persons are in custody.

As a result of the development of NPT structures and investigative focus, the force is in a strong position to focus on the continued delivery of reductions in neighbourhood crime.

Ongoing focus June 2022:

DCI Jim Bateman (Serious Acquisitive Crime), Insp Louise Kent (Neighbourhood Policing)

The force lead for SAC is to trial the merging of the burglary and robbery teams in Sheffield to a three-team system supporting a wider coverage of hours from 7am to 11pm Monday to Friday. This supports the proactivity of investigators aligned to the new '4P' plan for SAC offending. The plan aligns to the NPCC strategic plan for Serious and Organised Acquisitive Crime. The team has also been designed to improve investigator wellbeing by ensuring that there is an opportunity to provide a seamless handover opportunity to ensure investigations maintain quality, whilst allowing staff to cease their duties within a reasonable period of time, along with reducing overtime costs.

The team is envisaged as a training ground for new investigators, and those seeking to understand the benefits of a career within investigation. The team will be made up of detective constables, police constables and investigating officers, demonstrate a diverse workforce driving investigations within this portfolio. The team will also link heavily with the intelligence teams, neighbourhood policing teams and response teams, to raise investigation standards and improve the current outcomes for offences across the district. The findings from the trial will be used as an evidence based which can be considered across the county in the coming months.

This will work alongside the Safer Sheffield Partnership to support the partnership response in tackling some local criminality hotspots, allowing a quick response to threat, harm and risk, and ensuring that the partnership can drive effective activity to support current problem solving plans to take a district wide approach to preventing and detecting crime.

The neighbourhood training course initial phase roll out has now been completed with over 400 officers having been trained – including officers from other departments who all contribute to problem solving and crime demand reduction. A further package was created in Sheffield and delivered to partners within Sheffield City Council, this has been shared with other districts for onward use and is aimed at strengthening the force’s partnership understanding of the roles all can play in demand reduction.

In Sheffield, an uplift of 1 sergeant and 5 constables has been agreed for the Central Neighbourhood Policing Team to increase their ability to effectively deal with the demands of the busy city centre. Volunteers in Doncaster and Barnsley are undertaking useful work in support of local awareness, including letter drops, speed operations and pop up police stations where crime prevention advice is offered.

The 4P plan previously mentioned is to be used by the force lead to develop a force plan for neighbourhood crime, linking in with neighbourhood policing leads to ensure that all existing plans are intrinsically linked. The Serious Acquisitive Crime governance meeting brings together leads from each district, and supports an understanding of the local response to crime trends, as well as an understanding of national / external concerns. Stakeholders within this meeting are held to account for activities being conducted under the 4P plan, and bring useful insights into differing and new approaches to improve outcomes.

The force is reinvigorating the response to vehicle crime in response to increases in recent months. Working with the forensic leads, a review of the evidential processes is underway which is hoped will support the investigation process in identifying a greater number of offenders.

A benchmarking exercise was conducted of our Safer Neighbourhood Services with information from external forces indicating differences across their offering. This is mirrored in SYP and is largely down to the relationships in each district with Local Authorities. A collaboration review took place last year and action plans are in place for each of the SNS teams who use these to continue to drive forward improvements. A lot of the SNS work focusses on prevention and early intervention around vulnerability, with a number of cases being managed with a problem solving approach. This in turn leads to a reduction of demand allowing officers to focus on crime reduction. In Barnsley for example, the joint ASB plan is being finalised to look at early intervention and prevention in the form of diversionary activities for young people on the periphery of crime.

The purchase of GPS trackers has now been approved for each district – they will be used by officers during their patrols of burglary hotspots, with an engagement piece sitting behind this to inform and show communities the activities of the police in keeping their community safe, and support preventative action.

The force lead for serious acquisitive crime is recently new in post, and has established contact with the NPCC lead for serious and organised acquisitive crime, the national lead for vehicle crime, and national lead for burglary. In developing an understanding of some of the wider work that is being conducted, he is working to develop a strong evidence base to establish projects locally. This includes considering previous test projects in the use of ‘Ring’ doorbells within communities and also the use of virtual reality within the detection of crime. This relationship building will continue in the coming months, as the force takes a proactive approach to utilising new and innovative ideas in response to crime.

Measure: Improve satisfaction among victims, with a particular focus on victims of DA

- **Satisfaction with the police among victims of domestic abuse (CSEW)**
- **Victim satisfaction with the police (CSEW)**

Recorded satisfaction levels	There is no local comparison available against a national measure, but the force has locally invested to undertake victim feedback surveys to support an understanding of service delivery. In the 12 months to March 2022, victim satisfaction with overall service in South Yorkshire is 74% for victims of a combined crime measure (domestic burglary, vehicle crime, vulnerable, and hate victims), and 82% for local victims of Domestic Abuse.
Force response to improving	South Yorkshire Police works alongside OPCC to deliver a victim feedback survey with a focus on understanding the elements where service can be improved. Whilst the force usually

victim satisfaction	<p>receives positive feedback for the initial response to incidents, and treatment of victims by officers, the main areas for improvement are in the updating of victims by officer and keeping victims informed of their investigation progress.</p> <p>Compliance against the Victims Code of Practice (VCOP), including an assessment of the force's delivery of enhanced service where appropriate, and delivery of the communications plan is coordinated through the Complete Victim Care (CVC) Strategic Group.</p> <p>The group includes senior representatives from all partner agencies that can impact on a victim's journey through the criminal justice process. This includes a member from each district command team, a representative from the force's call handling centre, Office of Police and Crime Commissioner (OPCC), Victim Support (provider of SY victim support services), Criminal Justice, and Remedi (Restorative Justice provider). The Chair reports directly into the Assistant Chief Constable with portfolio responsibility for Cohesion and Legitimacy. This structure ensures clear focus and direction for the force.</p> <p>To date the group has delivered a revised 'VCOP on a page' which details the key elements of VCOP in a user-friendly one page summary; amendments to the data dashboards to support the local understanding of those eligible for an enhanced service; a screensaver with the new 'CARE' mnemonic supporting messaging internally; a new Inspector Dip Sampling template which now covers more qualitative aspects around follow up (results from dip samples are discussed at the Complete Victim Care group); and delivery of presentations within supervisor Away Days and Performance Meetings</p> <p>DA Matters training was provided to over 1600 front line officers and staff in 2020/21. This included a focus on the importance of risk assessment, and identification of additional vulnerability to support intervention, supporting the victim service. A network of DA champions is now in place across the organisation, to support ongoing local delivery, and looking for ways to improve the service provided.</p> <p>Changes have also been made to the referrals process to minimise the possibility of victims wanting support who are might not be referred and to help identify vulnerability.</p>
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Ongoing focus – June 2022:

Ch Insp Nat Gilmour (Victim Satisfaction), Emily Jager (Survey Manager), Det Supt Dave Cowley (Domestic Abuse)

Whilst results remain positive when asking victims if they are satisfied with the initial contact they had with the police, or their overall treatment by the police, the areas the force continues to work to improve amongst victims are in 'Follow Up, and 'Action Taken'. There is a drive around the quality of the updates staff provide to victims to be more meaningful, and by the means agreed in the contact contract, along with improving the force's investigative standards in order to support achieving better outcomes for victims.

The Domestic Abuse survey has recently been extended to incorporate a larger sample of stalking victims. This is in line with national requirements to proportionately survey victims of stalking (domestic and non-domestic), alongside the current domestic abuse survey. Within the Domestic Abuse survey results in the last quarter, 77% of victims reported they were satisfied with the service provided, with 83% satisfied with their treatment. It is too soon to report on the feedback from victims of stalking, but as a greater baseline is established, the force will be in a position to learn and report on the findings.

With regards to dissemination of learning, a business intelligence reporting tool is now in place that assists staff and supervisors to manage those victims entitled to an enhanced service to ensure they received the right level of service. The learning from this is being considered alongside the new dip sample process to provide a strong overall picture of victim service. Specifically, the work identified previously around victim updates (follow up) and enhanced service are a continued focus for the force.

The PVP Governance team continue to audit DA cases as part of the dip sampling process (known as QATT), and the Domestic Abuse Risk Assessment (DARA) team continue to provide a specialist secondary risk assessment process to all DA cases and make referrals to key statutory and third sector support agencies. An evaluation of DARA has shown an improvement in the assessment of risk. In support of the processes, a new DARA risk assessment tool will be introduced in the next 12 months to replace the current tool 'DASH'.

The force continues to work closely with CPS to improve our conviction rate and reduce unnecessary delays in the system. The force is to reintroduce a Domestic Abuse scrutiny panel with the Crown Prosecution Service, with a view to improving victim engagement and victim experience of the Criminal Justice process. Sheffield will be introducing a Specialist DA court one day a week, as a pilot. It is expected that this court will be able to better manage DA cases at first hearing and increase guilty pleas.

The 'Good Sam' IT solution has been purchased by the Force Control Room, and work is ongoing to implement it into business practices. This product allows police officers and staff to conduct an early video conversation with victims in order to assess risk, and provide a better, bespoke level of service. This has been trialled successfully in Kent and West Yorkshire, and it is anticipated that improvements in victim satisfaction will be seen, combined with improvements in efficiency for the force.

Measure: Tackle Cyber Crime

- **Public confidence in the law enforcement response to cybercrime (Cyber Aware Tracker)**
- **Proportion of businesses experiencing a cyber breach or attack (Cyber Security Breaches Survey)**

Recorded	<p>The datasets are not currently available at a local level. On a quarterly basis, the force provides data returns to the region which feeds a national performance report to the NPCC Cybercrime Programme Board.</p> <p>Recorded cybercrime offences have continued to increase in recent years, with over 7000 offences recorded in 2020/21. The largest cybercrime categories are harassment and malicious communications (including domestic abuse), fraud and computer misuse, indecent images of children, and sexual communications with children, thus tackling this criminality is widespread across a number of operational areas.</p>
Force response to reducing cyber crime	<p>There is an increasing digital footprint within criminality and the force has taken steps to support officers in undertaking cyber-dependent or cyber-enabled investigations. Despite this, keeping pace with the rate of technological advancement adopted by offenders is a challenge. Cybercrime is a cross cutting theme within the force Control Strategy, and the approach to cybercrime mirrors the four strands of the Serious and Organised Crime Strategy – Pursue, Protect, Prevent and Prepare. SYP has a dedicated Cyber Protect Officer who is responsible for supporting the delivery of the Protect strand in relation to cybercrime. This officer works extensively with local businesses and public groups to support prevention messaging, and circulating emerging issues across media platforms. Key to this work is the early intervention in place to deliver 'cyber choices' input for children considered to be at risk of cyber offending.</p> <p>The force has invested in a Digital Forensics Unit, digital evidence kiosks (available to officers across the organisation) and a Digital Intelligence and Investigations Unit (specialises in the investigation of complex cyber-dependent offences). The Digital Intelligence and Investigations Unit also works to support the wider Yorkshire and Humber Regional Cyber Crime Unit (RCCU), the National Crime Agency, and other force Cyber Crime Units as required.</p> <p>Digital Media Investigators across the force work to support local officer knowledge and capability. Street Skills training, reaching all frontline response and NPT officers, includes cyber-crime input. The force has an internal intranet page dedicated to cybercrime to provide an information support for all officers. This includes the force's Little Book of Cyber Scams, and links to the Met Police mini videos on various cyber scam topics.</p> <p>ISO 17025 is the international standard applicable for all laboratories performing calibrations and/or tests. The United Kingdom Accreditation Service (UKAS) is the national body with responsibility for assessing organisations that provide these services. In 2019, SYP gained accreditation in the physical capture and preservation of data from computer related devices and in Autumn 2020 completed an extension to scope the capture and processing of data from mobile devices. The force recognises the need to continually improve the resources and training to respond to and prevent cybercrime and is committed to continued investment in digitally capability.</p>

Ongoing focus - June 2022:

DCI Claire Mayfield (Digital Investigations and Cyber)

As outlined within the Force Management Statement, there is a significant programme of review of the resourcing and capability within the Digital Forensics Unit (DFU). The phased business improvements within DFU are progressing. The implementation of the Technician team is underway and by mid-June 2022 the vacancies should be filled with new members of staff.

Scoping is now taking place for a combined submission and Digital Media Investigations team to bring the initial triage process under the DFU umbrella, and start reviewing the scene examination work in preparation for ISO17020 accreditation.

Funding has been agreed in principle for the creation of a 'Digital Hub' to house the expanded teams in DFU and ISOT (internet Sex Offences Team). This will see the bringing together of the DFU, ISOT, Digital Intelligence and Investigations unit, and Comms Data team in a central hub of excellence. The proposal for location is still not finalised and the force's Estates & Facilities Management department are leading on this project.

Temporary accommodation and moves have however been agreed to allow for the expansion of DFU, Comms Data and ISOT before the completion of the Digital Hub.

Investment has also been made in technology - the DFU have now purchased a combined case and quality management system which should be implemented in Q3 2022/23. Within this system there will be a submission portal which will make submissions, and the performance management of the process more efficient.